

CIRCULAR 257: LAUNCH OF NEW ONLINE SERVICE FOR DCCA STANDARD STRUCTURAL INSPECTION REQUESTS

Date: September 10, 2017

Dear Customer,

In line with Dubai Creative Clusters Authority's (DCCA) commitment to delivering enhanced ease of doing business across our jurisdiction, we are pleased to announce the launch of a **new online service for Standard Structural Inspection requests**.

Contractors can now apply online for DCCA's Standard Structural Inspection, which is carried out during the normal working week (not including public holidays) from Sunday to Thursday, between 7.30am to 4.30pm. For more information and to schedule your inspection online, click [here](#).*

Requests for Structural Inspections outside of standard working hours – such as inspections scheduled for after 4.30pm, at weekends or during public holidays – are not eligible for online processing and can only be arranged by visiting DCCA Customer Counters and making the necessary payment in person.

Please note that DCCA Customer Counters' opening hours are Sunday to Thursday, from 7:30 am to 2:30pm. For a location map, click [here](#).

If you have any queries or wish to give feedback, please call DCCA Customer Care on tel: 800-4-DCCA (3222) or by email to: info@dcca.gov.ae.

Yours sincerely,
Dubai Creative Clusters Authority

*Requests for DCCA Standard Structural Inspection can still be made in person at DCCA Customer Counters or by calling DCCA Customer Care
A valid permit number (REQ-XXXXXX) is required in order to submit an inspection request - either online, by telephone or in person