



RULE NO. 1 OF 2025

Concerning Permitted Activities and Licensing Categories for Dubai Healthcare City

Effective: 2 May 2025

RUL-DHCA-01

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1. PURPOSE

After perusal of the Dubai Healthcare City Authority (DHCA) Regulations referred to herein we do hereby amend certain sections or provisions of Rule No. 1 of 2018 regarding the categories of business (clinical and non- clinical) for which a license may be issued in Dubai Healthcare City Authority.

This Rule replaces Rule No. 1 of 2018 (as amended). It governs the commercial activities that are licensed within the DHCC by the DHCA. This Rule No. 1 of 2025 supersedes and replaces Rule No. 1 of 2018 (as amended) and shall govern all commercial activities licensed within DHCC by DHCA from the effective date of its issuance.

2. APPLICATION OF THIS RULE

This Rule serves as the regulatory framework for licensing and compliance within DHCC. It must be read in conjunction with:

- (a) The Guidelines for Registration and Licensing for obtaining a Commercial License in DHCC;
- (b) DHCA Rules and Regulations;
- (c) The DHCA Price List; and
- (d) Any other relevant regulatory requirements or guidelines applicable to licensed activities within DHCC.

All licensees and stakeholders are required to comply with this Rule when applying for, renewing, amending, or operating under a DHCA license. In the event of any discrepancies or ambiguities, DHCA reserves the right to interpret and implement this Rule at its sole discretion.

3. CONFIGURATION

Licensing Categories are defined under a 3 tier hierarchy Clusters > Segments> Activities

Clusters and related Segments/Activities are defined in Appendix 2 as follows:

1. Healthcare
2. Education
3. Research
4. Wellness
5. Hospitality
6. Retail
7. Business Support
8. Support Services
9. Regional Head Quarters
10. Property Services

4. REGULATIONS

The Dubai Healthcare City Authority (DHCA) Regulations establish the governance framework under which registered companies and Licensees operate within DHCC. All Licensees are required to comply with the applicable laws, regulations, and governing policies, including but not limited to those addressing licensing, healthcare practice, education, research, data protection, and commercial activities. These regulations should be read in conjunction with **Dubai Law No. 16 of 2024 on Dubai Healthcare City**, ensuring alignment with the evolving regulatory landscape.

5. TYPES OF LEGAL STRUCTURE

DHCA allows the establishment of the following legal structures:

- Branch of a Foreign Company
- Branch of a UAE Company / Establishment
- Free Zone Limited Liability Company (FZ-LLC)

DHCA also allows entities formed by a Decree to operate in DHCC

Decree entities formed within or outside DHCC may operate in DHCC by virtue of the Decree without obtaining commercial License provided that

- (a) the Decree expressly authorizes such operation within DHCC; and
- (b) the entity complies with all applicable regulatory, operational, and administrative requirements imposed by DHCA, including but not limited to registration, facility approvals, data protection, and healthcare or commercial activity regulations, as applicable.

6. COMMERCIAL LICENSES

In accordance with the Commercial Services Licensing Regulation of DHCA as promulgated and as may be amended from time to time, business partners are required to have a valid commercial license at all times during their operation in DHCC and must be registered by the Registry of Companies prior to their operation in the free zone.

The Commercial Licenses are valid for a period of one (1) year and are renewable on an annual basis. The Commercial License allows companies to carry out licensed activities in Dubai Healthcare City, based on the approved list of activities documented herein.

7. ZAWEL COMMERCIAL LICENSE

Zawel is a Commercial License in accordance with the Commercial Services Licensing Regulation of DHCA, without a lease agreement for the purpose of carrying out specific activities for a period of 1 year or as amended from time to time. The Zawel commercial license shall be renewed the following year upon submission of a Valid Lease agreement within DHCC and Ejari, as applicable.

8. COMMERCIAL PERMIT

The Commercial Permit is issued in lieu of the Commercial License, for the purpose of carrying out certain activities for a specific period. Also, permits will benefit existing clinical and non-clinical partners in DHCC as well as allow companies operating in the mainland and other freezones, as long as the applicant's existing license allows them to carry out short-term activities including but not limited to event booths and kiosks; food trucks; F&B and corporate tents; self-service and vending machines. The commercial permits will be issued in accordance with the provisions of the Commercial Services Licensing Regulation of DHCA and are subject to approval of required external parties and submission of valid lease agreement and commercial license

*Please refer to Appendix 1 and the DHCA Price List available on the DHCC website.

9. OPERATING, EDUCATION, AND RESEARCH PERMIT

Before DHCA issues the relevant licenses, facilities providing clinical, educational, or research services must obtain the necessary permits from all applicable government authorities. This includes obtaining prior approval from the Dubai Health Authority (DHA) for specific segments and activities as outlined in this Rule No.1.

10. DUBAI SME

The Dubai SME program is designed to support UAE nationals in establishing small and medium enterprises (SMEs), contributing to the strengthening of the national economy and reinforcing Dubai's position as a hub for entrepreneurship, innovation, and intellectual property-driven enterprise development.

DHCA will issue implementing rules or guidelines that outline:

- Eligibility criteria for SMEs
- Applicable fees and registration costs
- Visa-related costs
- Permitted segments and activities for SME applicants

These guidelines will be developed in accordance with the relevant regulatory framework governing SMEs in Dubai and may be updated as needed to reflect any changes in policy or regulations.

DHCA will issue the relevant license to an SME applicant upon submission of a valid Dubai SME approval or SME license and upon full compliance with all applicable DHCA laws, rules, and regulations.

ARTICLE (1)

Definitions and Interpretations

1.1 Defined Terms:

The following capitalized and abbreviated terms shall have the meanings indicated below, unless the context otherwise requires:

- i. **Activity:** A permitted business activity in DHCC.
- ii. **AED:** United Arab Emirates Dirham.
- iii. **Authority:** Dubai Healthcare City Authority (DHCA).
- iv. **Audited Accounts:** Financial statements reviewed and verified by an independent external auditor, in accordance with DHCA's applicable financial reporting standards and regulations. These must include, at minimum, a balance sheet, income statement, statement of cash flows, statement of changes in equity and relevant disclosures, accompanied by the auditor's report.
- v. **CAM:** Complementary and Alternative Medicine.
- vi. **CB-UAE:** Central Bank of the U.A.E.
- vii. **Classification:** As defined in Article 10.2.
- viii. **Clinical Business Partner:** An entity or individual engaged in a business relationship with the DHCA, providing clinical services or healthcare-related activities. This includes healthcare providers, medical practitioners, hospitals, clinics, and other entities offering clinical expertise, services, or products in compliance with DHCA's regulations, contributing to the healthcare ecosystem within DHCC.
- ix. **Cluster:** A collection of similar Segments grouped for licensing functions.
- x. **Commercial License:** A license issued by the DHCA for conducting Activities in DHCC.
- xi. **Commercial Permit:** A permit issued in lieu of the Commercial License for temporary or specific activities. See Appendix 1 for a list of Commercial Permits.
- xii. **Company Regulations:** The rules, guidelines, and standards established by the DHCA or any relevant governing body that govern the operations, conduct, and compliance of companies and entities within DHCC. These may include provisions related to licensing, operational procedures, reporting requirements, business activities, and the overall regulatory framework.
- xiii. **DCD:** Dubai Civil Defence.
- xiv. **DCAS:** Dubai Corporation for Ambulance Services.
- xv. **DET:** Department of Economy and Tourism.
- xvi. **Developer:** The service provider facilitating services to all common assets and facilities of DHCC for use by all owners, Licensees, business partners, and visitors.
- xvii. **DHA:** Dubai Health Authority.
- xviii. **DHCC:** Dubai Healthcare City Free Zone, regulated by the DHCA.



- xix. DM: Dubai Municipality.
- xx. DMCA: Dubai Maritime City Authority.
- xxi. DM-DAC: Dubai Municipality, Dubai Accreditation Department.
- xxii. DM-DI: Dubai Municipality, Drainage and Irrigation Department.
- xxiii. DM-FC: Dubai Municipality, Food Control Department.
- xxiv. DM-PH: Dubai Municipality, Public Health Department.
- xxv. DM-PPH: Dubai Municipality, Public Parks and Horticultural Department.
- xxvi. Free Zone: Dubai Healthcare City Free Zone, regulated by the DHCA.
- xxvii. GAS: General Authority of Sports.
- xxviii. Guidelines: As defined under Article 3 (Guidelines for Licensing Activities),, including detailed explanations of Activities, restrictions on combining Activities, and additional requirements or restrictions issued by any other relevant authority. In case of conflict with this Rule, this Rule prevails.
- xxix. Hotel Establishment: Any Hotel or Hotel Apartment in DHCC, regulated and licensed by the Authority.
- xxx. IA: Federal Insurance Authority.
- xxxi. IACAD: Islamic Affairs and Charitable Activities Department.
- xxxii. KHDA: Knowledge and Human Development Authority.
- xxxiii. Licensee: A person or entity granted a Commercial License under the DHCA Licensing Regulations.
- xxxiv. Licensing Regulations: Dubai Healthcare City Commercial Services Licensing Regulations No. 9 of 2013 and its amendments.
- xxxv. MCD: Ministry of Community Development.
- xxxvi. MOE: Ministry of Education.
- xxxvii. MOHAP: Ministry of Health and Prevention.
- xxxviii. MOHRE: Ministry of Human Resources and Emiratization.
- xxxix. NMC: National Media Council.
- xl. Operating Permit: A permit provided by the DHCA or relevant authority to the Clinical Business Partner, required to commence operations in DHCC.
- xli. Owner/Shareholder(s): The Free Zone limited liability company incorporated by the Parent, holding a Registered Interest in the Hotel Establishment, or any successor-in-title or assignee that is a Free Zone limited liability company holding such an interest.
- xlii. Parent: The legal person or entity applying for name approval for the Hotel Establishment and incorporating the Owner. The Parent must hold 100% of the shares in the Owner.
- xliii. Parent Company: Any legal entity that, directly or indirectly, holds a Controlling Interest in another entity (the "Subsidiary"). "Controlling Interest" is defined as: (a) Ownership of more than 50% of the voting shares or equity interests of the Subsidiary; or (b) The power, whether by ownership, contract, or other means, to direct or materially influence the Subsidiary's management, policies, or strategic decisions. "Indirectly" refers to control exercised through one or more intermediaries, in accordance with the UAE Federal Decree Law No. (32) of 2021 on Commercial Companies, as applicable.



- xliv. Parent University: As defined in clause 7.10.
- xlv. Provisional Approval Letter: Approval issued by the DHCA to a person to commence the licensing application process.
- xlvi. Registered Interest: An ownership or leasehold interest, in the form of a title deed, sale and purchase agreement, or lease, registered with the Dubai Land Department or RERA, as appropriate.
- xlvi. RERA: Real Estate Regulatory Agency.
- xlvi. ROC: Registry of Companies – DHCA.
- xlvi. RTA: Road and Transport Authority.
 - i. Regulations: The rules, directives, and governance provisions issued by the DHCA, establishing the regulatory framework, compliance requirements, and operational parameters applicable to all licensees within DHCC.
 - ii. Rule: This Rule No. 1 of 2025. "Rules" shall mean all regulatory Rules of the DHCA.
 - iii. Segment: A division of similar Activities.
 - iv. UBO: Ultimate Beneficial Owner.
 - v. YSW: General Authority of Youth and Sports Welfare.
 - vi. MOCCAE: Ministry of Climate Change and Environment.
 - vii. GAIAE: General Authority of Islamic Affairs and Endowments.
 - viii. TDRA: Telecommunications and Digital Government Regulatory Authority.
 - ix. SCA: Securities & Commodities Authority.
 - x. MOEC: Ministry of Economy.
 - xi. MOEC-IPAS: Ministry of Economy - Intellectual Property Affairs Sector.
 - xii. LAD: Legal Affairs Department.
 - xiii. EIAC: Emirates International Accreditation Centre.

ARTICLE (2)

Issuance Of Licenses

- 2.1** The Dubai Healthcare City Authority ("DHCA") issues licenses for specific segments and activities in accordance with this Rule and the applicable Regulations and Guidelines. No person may conduct any business activity within the DHCC without holding a valid license issued by DHCA.

ARTICLE (3)

Segments And Activities

General Provisions:

3.1 License Categories:

DHCC's licenses are categorized into segments, each of which allows for the conduct of multiple related activities.

3.2 Guidelines for Licensing Activities

DHCA publishes guidelines for each segment, detailing the specific activities permitted under each. In case of any conflict or inconsistency between the guidelines and this Rule, the provisions of this Rule shall prevail.

3.3 Business Operations Outside DHCC

A DHCA-issued license does not authorize the conduct of business activities outside of DHCC.

3.4 Operating Permits and External Approvals

Licensees must obtain an Operating Permit from DHCA at the time of license issuance, amendment, or renewal. Operations shall not commence until all required permits, approvals, and licenses are in place, including any external approvals or no-objection letters for licensed activities.

3.5 License Fees and Coverage

The license fee for the "Clinical – Inpatient" segment covers related activities in the "Clinical – Outpatient," "Diagnostic Centre," "Medical Laboratories," and "Pharmacy" segments. A separate operating permit may be required for certain activities within these segments.

3.6 Company Name Requirement

The company name must reflect the core business activity and is subject to DHCA approval.

3.7 Restrictions on Activity Combinations

DHCA may issue guidelines restricting the combination of certain activities within a license.

3.8 Amendments to Segments and Activities

DHCA reserves the right to amend, modify, or remove any segment, activity, or description without prior notice. In the event of a change that affects an existing license, DHCA may allow the licensee to continue the activity, subject to approval.

3.9 License Changes Without Additional Fees

If an amendment to this Rule necessitates a change in a license segment, activity, or description, DHCA may implement such changes without charging additional fees.

3.10 Supporting Documentation

DHCA may request additional supporting documents, reports, or statements at any time, including but not limited to the issuance, renewal, or amendment of licenses.

3.11 Compliance with External Authority Requirements

Licensees must comply with all requirements set by external authorities, including but not limited to those related to the issuance, renewal, or amendment of commercial licenses.

3.12 Sanctions for Non-Compliance

DHCA reserves the right to impose penalties, sanctions, suspensions, or revocations of commercial licenses at any time without prior notice for failure to comply with DHCA rules and regulations.

3.13 Failure to Renew Commercial License

Failure to renew the commercial license within the stipulated timeframe may result in its cancellation or revocation by DHCA.

3.14 Maintenance of Valid License and Lease Agreements

Licensees must maintain the validity of their commercial license and lease agreements at all times. Failure to do so may result in penalties, sanctions, or revocation of the commercial license without prior notice.

3.15 Issuance of Commercial Permits for External Jurisdictions

Issuance of commercial permits may be subject to the licensing activities of licensees from other jurisdictions. DHCA may waive this requirement for DHCC commercial license holders with ROC approval.

3.16 Ultimate Beneficial Ownership (UBO)

Licensees must maintain full details of their Ultimate Beneficial Ownership ("UBO") at their registered office. UBO information must identify the individuals who are the ultimate owners or controllers of the licensee. The Licensee must provide UBO information to DHCA upon request.

3.17 Economic Substance Regulations (ESR) Compliance

Licensees conducting relevant activities under the Economic Substance Regulations (ESR) must maintain and demonstrate an adequate economic presence in the UAE. It is the licensee's responsibility to assess their obligations under the ESR and ensure compliance if required.

3.18 Audited Accounts

Licensees must prepare and retain audited accounts and provide them to DHCA upon request. Failure to comply with this requirement may result in administrative penalties or sanctions as determined by DHCA.

ARTICLE (4)

Adding Additional Segments to an Existing Commercial License

4.1 Amendment Fee

Any applicable amendment fee will be applied when a Licensee wishes to add an additional segment to its Commercial License.

4.2 Share Capital

Any amendment to the segment/activity of an existing Commercial License must meet the specified minimum share capital requirements as indicated in Article 6, whichever is higher.

4.3 Premises Requirements

Any amendment to the segment/activity of an existing Commercial License shall require compliance with the minimum premises requirements, subject to DHCA evaluation and approval.

4.4 Company Name Compliance

Any amendment to the segment/activity of an existing Commercial License shall require the company name to reflect the business activity, subject to DHCA evaluation and approval



ARTICLE (5)

Capitalization and Amendment of DHCC Free Zone Limited Liability Companies

5.1 Minimum Share Capital

The minimum share capital requirement for a Free Zone Limited Liability Company (FZ LLC) shall be as prescribed for each Segment/Activity in the share capital list set out in this Rule, as referenced in the below Articles, and in accordance with the Company Regulations issued by DHCA (the "Company Regulations").

5.2 Waiver of Share Capital Proof

Notwithstanding any provision to the contrary, DHCA reserves the absolute right to waive the requirement for the submission of proof of share capital payment. However, DHCA may, at its sole and absolute discretion, require the disclosure of details of all members of the company, including, but not limited to, confirmation of their identities and such other information as may be deemed necessary to ensure compliance with applicable laws and regulations. Such laws shall include, but not be limited to:

- i. Federal Law No. (14) of 2018 Regarding the Central Bank & Organization of Financial Institutions and Activities;
- ii. Decretal Federal Law No. (1) of 2020 Amending Certain Provisions of Decretal Federal Law No. (14) of 2018 Regarding the Central Bank & Organization of Financial Institutions and Activities;
- iii. Decretal Federal Law No. (25) of 2020 Amending Certain Provisions of Decretal Federal Law No. (14) of 2018 Regarding the Central Bank & Organization of Financial Institutions and Activities;
- iv. Federal Law No. (2) of 2021 Amending Certain Provisions of Decretal Federal Law No. (14) of 2018 Regarding the Central Bank & Organization of Financial Institutions and Activities;
- v. Decretal Federal Law No. (9) of 2021 Amending Certain Provisions of Decretal Federal Law No. (14) of 2018 Regarding the Central Bank & Organization of Financial Institutions and Activities;
- vi. Federal Decree by Law No. (23) of 2022 Amending Certain Provisions of Federal Decree by Law No. (14) of 2018 Concerning the Central Bank and the Regulation of Financial Institutions and Activities; and
- vii. Federal Decree-Law No. (54) of 2023 Amending Certain Provisions of Federal Decree-Law No. (14) of 2018 Concerning the Central Bank and the Regulation of Financial Institutions and Activities.

5.3 Amendment of Segments/Activities

A Licensee seeking to add or amend a Segment/Activity under an existing Commercial License shall:

- (a) Pay the prescribed amendment fee as determined by DHCA; and
- (b) Ensure full compliance with all applicable requirements under Article 4 and Article 6, including but not limited to share capital, premises, and company name compliance, as may be evaluated and approved by DHCA.



ARTICLE (6)

Share Capital Requirements

6.1 Capitalization Requirement

The minimum share capital requirement for a Free Zone Limited Liability Company (FZ LLC) engaged in any Activity shall be as specified for each Activity in the applicable Segment and Cluster list set out in this Rule, and in accordance with the Company Regulations.

6.2 Capital Verification and Ownership Transparency

The minimum share capital must be fulfilled unless DHCA exercises its discretion to waive the requirement for proof of payment, as provided in Article 5.2. In all cases, DHCA may require the Licensee to disclose details of all shareholders, including confirmation of their identities and any additional information necessary to ensure compliance with applicable laws and regulations, including anti-money laundering and regulatory reporting obligations.

6.3 Reference Table

The applicable share capital requirements are detailed in the Segment and Activity tables under each Cluster section of this Rule. In the event of any inconsistency between this Article and the tables, the tables shall prevail.

ARTICLE (7)

Clusters, Segments, Activities: Description and Conditions

Cluster 1: Healthcare

- 7.1.1** Issuance and renewal of Commercial License is subject to obtaining appropriate approvals or no objection certificate from the relevant external authorities in Dubai/UAE as indicated in the table below.
- 7.1.2** Establishments owned and/or operated by any third party inside the premises of a healthcare facility by virtue of a lease or contract shall be required to obtain separate Commercial License for their Activity.
- 7.1.3** All licensed healthcare facilities must obtain a Clinical Operating Permit prior to commencing their operation.

Allowable Activities: One*

Segment	Activity	Commercial License Fee (₪)	External Approval	Minimum Share Capital (₪)
Clinical Inpatient	General/Specialty Hospital <=50 Beds	25,000	DHA	100,000
	General/Specialty Hospital 51-100 Beds	29,000	DHA	100,000
	General/Specialty Hospital 101- 150 Beds	37,000	DHA	100,000
	General/Specialty Hospital 151 Beds above	45,000	DHA	100,000
	Teaching Hospital	Refer to General Hospital (Above)	MOE /KHDA	100,000
	Hospice / Palliative Care Centre	15,000	DHA	10,000
	Inpatient Rehabilitation Centre (Behavioural/ Adult Physical/ Pediatric)	15,000	DHA	10,000
	Long Term Care Centre/ Nursing Home	15,000	DHA	10,000
	Sleep Medicine Center (inpatient)	15,000	DHA	10,000
Clinical Outpatient	Multi-Specialty Clinic	15,000	DHA	10,000
	Single Specialty Clinic	15,000	DHA	10,000
	Outpatient Rehabilitation Centre (Behavioural/ Adult Physical/ Pediatric)	15,000	DHA	10,000
	OP Surgical Clinic	15,000	DHA	10,000
	Clinical Support Facility	15,000	DHA	10,000
	Renal Dialysis Centre	15,000	DHA	10,000

Segment	Activity	Commercial License Fee (₪)	External Approval	Minimum Share Capital (₪)
	Gastrointestinal Endoscopy Centre	15,000	DHA	10,000
	Fertility Centre	15,000	DHA	10,000
	Optical Centre	15,000	DHA	10,000
	Sleep Medicine Centre	15,000	DHA	10,000
	Medical Fitness Centre	15,000	DHA	10,000
	Telehealth Centre	15,000	DHA	10,000
	*Medical Hub	15,000	DHA	50,000
	Home Healthcare Provider	15,000	DHA	10,000
	Mobile Clinic	15,000	DHA	10,000
	Dental Laboratory	15,000	DHA	10,000
	Patient Escort Service	15,000	DHA	10,000
	Virtual Clinic	15,000	DHA	10,000
	Treatment of drug addiction and substance abuse	15,000	CDA	10,000
	Psychological & Behavioral Therapy	15,000	CDA	10,000
	Complementary Therapy Clinic	15,000	DHA	10,000
	Traditional Medicine Centre (Arab, Unani)	15,000	DHA	10,000
	Children with Autism Rehabilitation Center	15,000	CDA	10,000
	Telemedicine Counseling Center	15,000	DHA	10,000
Pharmacy	Community Pharmacy	15,000	DHA	10,000
Diagnostic Centre & Medical Laboratories	Clinical Laboratory	15,000	DHA	10,000
	Radio Diagnostic Centre	15,000	DHA	10,000
	Diagnostic Centre (Clinical Laboratory & Radiology)	15,000	DHA	10,000

Segment	Activity	Commercial License Fee (₪)	External Approval	Minimum Share Capital (₪)
	Stem Cell Storage and Processing Center	15,000	DHA	10,000
Non-Diagnostic Medical Laboratory	Stem Cell Sample Collection Center	15,000	DHA	10,000
	Therapeutic Biological Product Manufacturing Laboratory	15,000	DHA	10,000
Teaching laboratory	Teaching Laboratory	15,000	DHA	10,000
Consultancy	Health Planning Consultancies	15,000	N/A	10,000
	Childbirth Support Services	15,000	N/A	10,000
Medical Centres	Veterinary Clinic	15,000	DHA, DM	10,000
	Meditation Centre	15,000	DHA	10,000
	Ophthalmology Hospital	15,000	DHA	10,000
	Paediatric Hospital	15,000	DHA	10,000
	Gynecology & Obstetric Hospital	15,000	DHA	10,000
	Plastic Surgery Hospital	15,000	DHA	10,000
	Orthopedic Surgery Hospital	15,000	DHA	10,000
	Internal Medicine Clinic	15,000	DHA	10,000
	Poly Clinic	15,000	DHA	10,000
	Acupuncture Center	15,000	DHA	10,000
	Chiropractic Center	15,000	DHA	10,000
	Homeopathy Center	15,000	DHA	10,000
	Traditional Chinese Medicine Center	15,000	DHA	10,000
	Ayurvedic Center	15,000	DHA	10,000
	Unani Medicine Center	15,000	DHA	10,000
	Smoking Cessation Center	15,000	DHA	10,000
	Cupping Therapy Center	15,000	DHA	10,000
	Laser Cosmetic Center	15,000	DHA	10,000

Segment	Activity	Commercial License Fee (AED)	External Approval	Minimum Share Capital (AED)
	Air Ambulance Services	15,000	DCAS, DCAA	Branch of UAE
	Audiology & Speech Center	15,000	DHA	10,000
	Slimming Therapy Center	15,000	DHA	10,000
Medical Labs	Gene Laboratory	15,000	DHA	10,000
Patient Support Service	Ambulance Services	15,000	DCAS	10,000
Medicines trading	Drug Store	15,000	DHA	10,000

Note: *The package fee for issuance of unlimited number of professional licenses for doctors under Medical Hub Activity shall be AED 22,000 annually.

*One: Each licensee is permitted to carry out one primary activity under their license. Any additional activities may be added upon request, subject to the Authority's approval and the payment of applicable additional charges.

Additional support activities for clinical facilities*

Activity
School/ Hotel / Nursery Clinic
First Aid Unit
Hospital Pharmacy / Inpatient Pharmacy/ Internal Pharmacy
Clinical Laboratory (except Referral Laboratory)

7.2 Clinical – Inpatient

7.2.1 General Hospital / Specialty Hospital

A healthcare operator that provides facilities and services which can accommodate patients for the diagnosis, treatment, and care of such patients over a period exceeding 24 hours and provides medical and surgical care for acute illness, injury or infirmity and may provide obstetrical care. A hospital is expected to provide diagnostic radiology services and clinical laboratory services, and all diagnoses, treatment or care are administered by or performed under the direction of healthcare professionals licensed to practice medicine and surgery in DHCC.

7.2.2 Teaching Hospital

The healthcare operator is a General Hospital, that:

- (a) is affiliated with the university's medical school and provides facilities for the instruction of medical students as evidenced by a formal written agreement between the hospital and the university's medical school;
- (b) Has no fewer than 100 beds to accommodate patients for diagnosis, treatment, and/or care over a period exceeding 24 hours;
- (c) provides medical and surgical care for acute illness, injury or infirmity;
- (d) may provide obstetrical care;
- (e) has the requisite approvals and licenses from the relevant authorities for provision of medical education; and
- (f) Operates under the direction of licensed medical professionals authorized to practice medicine and surgery within DHCC.

7.2.3 Hospice/Palliative Care Centre

A healthcare operator provides facilities and services on a 24-hour basis to individuals requiring palliative care pursuant to the decision of the physician. It provides a continuum of medically supervised palliative and supportive care for chronically ill or terminally ill patients and their families through an interdisciplinary healthcare program. A hospice/palliative care center may provide services for the patient at their home, on an outpatient basis or at the facility.

7.2.4 Inpatient Rehabilitation Centre

A healthcare operator that provides inpatient facilities and services for the rehabilitation of patients with various behavioural, psychological, neurological, musculoskeletal, orthopedic, and other medical conditions. It provides an integrated program of medical evaluation services, and psychological, social, or vocational evaluation services, under competent professional supervision. The major portion of the required evaluation and services is furnished within the facility. The Inpatient Rehabilitation Centre may function as a stand-alone facility or as part of a broader medical establishment. In either case, all medical and related health services must be prescribed by, or operate under the general direction of, professionals who are properly licensed to practice medicine or surgery in DHCC.

7.2.4.1 Inpatient Rehabilitation Centre – Behavioural

A healthcare operator which provides specialized inpatient services which can accommodate the rehabilitation of adult patients and children with behavioural disorders or disabilities. It provides an integrated program of medical evaluation services, and psychological, social, or vocational evaluation services supported by behavioural and occupational therapies, and furnished within the centre, or operated in connection with a hospital, and all medical and related health services are prescribed by or performed under the general direction of persons licensed to practice medicine or surgery in DHCC.

7.2.4.2 Inpatient Rehabilitation Centre –Adult Physical

A healthcare operator that provides specialized inpatient services which can accommodate the rehabilitation of adult patients with physical impairments or disabilities. It provides an integrated program of medical services including physical medicine and rehabilitation, neurology, and pain medicine, supported by occupational and speech therapies, audiology services and physiotherapy. These are furnished within the centre or operated in connection with a hospital. All medical and related health services are prescribed by or performed under the general direction of persons licensed to practice medicine in DHCC.

7.2.4.3 In Patient Rehabilitation Centre – Pediatric

A healthcare operator that provides specialized inpatient services which can accommodate the rehabilitation of pediatric patients with physical and/or behavioural disorders, impairments, or disabilities. It provides an integrated program of medical services including pediatric and adolescent rehabilitation, physical medicine and rehabilitation, neurology, pain medicine and psychiatry, supported by psychology, behavioural, occupational and speech therapies, and psychological, social, or vocational evaluation services. These are furnished within the centre or operated in connection with a hospital. All medical and related health services are prescribed by or performed under the general direction of, persons licensed to practice pediatrics in DHCC.

7.2.5 Long Term Care Centre/ Nursing Home

A healthcare operator that provides residential care with facilities and services on a 24-hour basis to meet the medical and non-medical needs of its residents. Residents may require continual nursing care including supervision or assistance with activities of daily living; coordination for services by outside health care providers; and monitoring of resident activities to ensure their health, safety, and well-being. Some long-term care facilities may care only for people requiring minimal assistance, while others may offer more intensive services.

7.2.6 Inpatient Sleep Medicine Center

A free-standing facility dedicated to the diagnosing and treatment of sleep disorders, and related medical and psychological disorders under the general direction of persons licensed to practice in the related field of medicine in DHCC. Such facility may include a sleep laboratory.

7.3 Clinical – Outpatient

7.3.1 Multi-Specialty Clinic

A licensed outpatient clinic that is a free-standing medical facility, medical office or outpatient department that specializes in delivering a wide range of health services, which may include diagnostics and CAM services, to patients that do not need an overnight stay.

7.3.2 Single Specialty Clinic

A licensed outpatient clinic that is a medical office providing a single health service to patients including a service in either preventive health, primary care, medical specialties and/or therapeutic outpatient services, or a CAM service to patients that do not need an overnight stay.

7.3.3 Outpatient Rehabilitation Centre

7.3.3.1 Outpatient Rehabilitation Centre - Behavioural

A healthcare operator that provides specialized outpatient services for the rehabilitation of adult patients and children with behavioural disorders or disabilities through an integrated program of medical services, including psychological, social, or vocational evaluation services, supported by behavioural and occupational therapies, under the general direction of persons licensed to practice medicine in DHCC. Patients do not require an overnight stay.

7.3.3.2 Outpatient Rehabilitation Centre - Adult Physical

A healthcare operator that provides specialized outpatient services for the rehabilitation of adult patients with physical impairments or disabilities through an integrated program of medical services, including physical medicine and rehabilitation, neurology, and pain medicine, supported by occupational, speech therapies, audiology, and physiotherapy therapies, under the general direction of persons licensed to practice medicine in DHCC. Patients do not require an overnight stay.

7.3.3.3 Outpatient Rehabilitation Centre - Pediatric

A healthcare operator that aims to enhance and restore functional ability and quality of life to pediatric patients with physical and/or behavioural disorders, impairments or disabilities through an integrated program of medical services, including pediatric and adolescent rehabilitation, physical medicine and rehabilitation, neurology, pain medicine and psychiatry, supported by psychology and behavioural, occupational and speech therapies, and psychological, social or vocational evaluation services supported by behavioural and occupational therapies under the general direction of persons licensed to practice medicine in DHCC. Patients do not require an overnight stay.

7.3.4 Outpatient Surgical Clinic

A freestanding Ambulatory Surgery Center mainly provides surgical procedures and services for patients who do not require inpatient hospitalization, meaning they are not admitted for an overnight stay. While a patient may undergo a surgical procedure that requires a few hours of post-operative monitoring, they are discharged on the same day and do not occupy a hospital bed overnight.

An Outpatient Surgical Clinic may provide outpatient services for other medical specialties including but not limited to diagnostics. Each Outpatient (OP) Surgical Clinic with Outpatient Department (OPD Clinics) shall be classified according to the American Association for Accreditation of Ambulatory Surgery Center as:

- Class A
- Class B
- Class C-M
- Class C

7.3.5 Clinical Support Facility

A facility that provides any two ancillary services within same scope in support of clinical assessment for patients who do not require an overnight stay (e.g., Physical Therapy and Orthotics & Prosthetics, Audiology and Speech Therapy, etc.).

7.3.6 Renal Dialysis Centre

A healthcare operator that provides maintenance hemodialysis for patients with assisted Dialysis or training and support services for self-Dialysis to renal disease patients that do not require an overnight stay. The centre is managed under the general direction of persons licensed to practice Nephrology in DHCC.

7.3.7 Gastrointestinal Endoscopy Centre

A healthcare operator that provides diagnostic and therapeutic gastrointestinal endoscopy procedures for patients not requiring an overnight stay. The centre is managed under the general direction of persons licensed to practice Gastroenterology in DHCC.

7.3.8 Fertility Centre

A freestanding healthcare facility providing artificial reproductive techniques including surgical, clinical, and biological procedures that are necessary to effectuate extracorporeal conception. Services include Assisted Reproduction Technology, Obstetrics and Gynecology, Ultrasonography, Medical Imaging and Medication management. Patients do not require hospitalization or an overnight stay.

7.3.9 Optical Centre

A facility licensed and equipped to examine sight, prepare medical glasses, and apply contact lenses by a licensed optometrist or according to the report of a licensed ophthalmologist.

7.3.10 Sleep Medicine Centre

A free-standing facility dedicated to the diagnosing and treatment of sleep disorders, and related medical and psychological disorders under the general direction of persons licensed to practice in the related field of medicine in DHCC wherein the patient does not require an overnight stay.

7.3.11 Medical Fitness Centre

A facility that is responsible for providing all Medical Fitness screening required for the applicants of residence visas in DHCC. The range of healthcare services may include specialties in diagnostic services (radiological and clinical laboratory), general medicine and internal medicine.

7.3.12 Telehealth Centre

A clinical facility that provides healthcare virtually with assistance from a range of electronic technologies used by healthcare professionals. It should have safe, secure, and direct communication such as protected internet-based video, telephone, and secure email with patient consent. Telehealth services may include but are not limited to: Tele-consultation, Tele-radiology, Tele-pathology, Tele-surgery, and Tele-pharmacy.

7.3.13 Home Healthcare Provider

A healthcare facility, engaged in arranging and providing for the continuum of the directed medical care services as per the care plan for a registered patient, at their place of residence.

7.3.14 Mobile Clinic

An additional service to a licensed Healthcare facility with a movable or detached self-contained health care unit located inside a vehicle within or from which direct health care services is provided to patients. Additional approvals from DHA, RTA, DCAS, MOHAP and other regulatory authorities shall be obtained as applicable.

7.3.15 Dental Laboratory

A facility equipped for fabrication of dental models and appliances (e.g., dentures, partial dentures, crowns, fixed bridges, etc.) as per the report from a licensed dental specialist.

7.3.16 Patient Escort Service

Provides services and qualified healthcare professionals for the escort of patients, including the conveying and transportation of patients to and from their homes or healthcare establishments to hospitals and other healthcare facilities regionally and internationally.

7.3.17 Medical Hub

A co-working medical facility for visiting physicians that provides the ancillary and support services required for the delivery of a wide range of health services, covering outpatient clinical consultants, diagnosis and treatment (which may include CAM) to patients who do not need an overnight stay. Such ancillary and support services include (but are not limited to):

- (a) the premises, including consultation and treatment rooms;
- (b) support staff, including reception, secretarial and nursing staff;

- (c) furniture, equipment and IT and telecommunication hardware, software and services; and
- (d) administrative support services, including maintenance of patient medical records and issuance of sick leave and other medical certificates.

This activity is reserved solely for DHCA's subsidiaries.

7.3.18 Treatment of drug addiction and substance abuse

A healthcare facility provides residential treatment for people recovering from addiction as part of continuum of care for effective treatment. It is characterised by a high level of psychological and social intervention at a critical stage of recovery. Residential treatment is most effective when people are immediately discharged from an in-patient hospital unit, or when their addiction symptomology requires a low level of assisted withdrawal and when abstinence is a goal of treatment. In addition, residential treatment is most valuable where there is polydrug misuse, co-occurrence of substance misuse and mental illness or complex social and relationship issues.

7.3.19 Psychological & Behavioral Therapy

Includes providing non-medical treatment of psychological, emotional and behavioral disorders through a licensed professional.

7.3.20 Complementary Therapy Clinic

A health facility where a specialist in physical medicine and rehabilitation is permanently available. It specializes in rehabilitating patients through simulation of natural body functions using them in treatment after conducting all necessary medical tests to verify reasons of therapy, upon instructions by the treating doctor.

7.3.21 Traditional Medicine Centre (Arab, Unani)

A health facility specialized in traditional therapy based on theories, beliefs and experience of indigenous to different cultures of the middle east. This includes cupping (Hejama), herbal medicine, cauterization, dietary, as well as the Unani medicine which is based on Hippocrates theory of four bodily humors. Drugs are of plant, animal or mineral origin, either in crude or compound formulas.

7.3.22 Children with Autism Rehabilitation Center

Includes centers engaged in specialized services to children with Autism, their families and the professionals working with them, it involves delivering them with psychological, rehabilitative, care and support programs, as well as applying educational plans to foster their behavioral, imitative, emotional, social, functional, communicative basic skills and their academic and pre-academic skills as well.

7.3.23 Telemedicine Counseling Center

A center specialized in using different communication means to provide diagnostic, therapeutic and learning services for individuals residing in places far from specialized medical centers. It includes direct contact with specialists around the world for consultation, diagnosis and therapy without providing any therapeutic services.

7.4 Pharmacy

7.4.1 Community Pharmacy (including Compounding Pharmacy)

A specialized facility licensed to sell and prepare registered drugs, pharmaceuticals, medical supplies and dispense herbal and medical drugs against medical prescription, according to the laws and regulations issued by competent authority of UAE. It is supervised by a licensed pharmacist who works permanently in the pharmacy.

Please refer to 6.13.3– 6.13.5 for Hospital Pharmacy, Inpatient Pharmacy, and Internal Pharmacy.

7.5 Diagnostic Centre & Medical Laboratories

7.5.1 Clinical Laboratory

A healthcare facility in which procedures for the biomedical examination of the human body are performed through testing of blood, body fluids and tissues by chemistry, hematology, microbiology, serology, cytology, histology, immunohematology, cytogenetics, molecular genetics, or other forms of examinations to obtain information for diagnosis, prophylaxis, or treatment of humans.

7.5.2 Radio Diagnostic Centre

A facility in which a radiology and diagnostic imaging system(s) are used for the purpose of diagnosis or visualization. The range of services includes general radiography, fluoroscopy, mammography, Computed Tomography (CT) scanning, Magnetic Resonance Imaging (MRI), Positron Emission Tomography/Computed Tomography (PET/CT), Positron Emission Tomography/Magnetic Resonance (PET/MR) and Bone dosimeter, ultrasound, and any other Radiology procedures. Facilities may specialize in only one of these areas or may provide a mix of services.

7.5.3 Diagnostic Centre (Clinical Laboratory & Radiology)

A facility providing both services described in 6.5.1 and 6.5.2.

7.5.4 Stem Cell Storage and Processing Center

A laboratory that provides the services for procurement, testing, processing, preservation and storage of human cord blood, bone marrow and peripheral blood derived stem cells as per the UAE Federal law.

7.6 Non – Diagnostic Centre & Medical Laboratories

7.6.1 Stem Cell Sample Collection Centre

A unit that provides the services for the procurement, preservation or transfer storage of human cord blood, bone marrow, peripheral blood derived stem cells and other body samples as per the UAE Federal Law.

7.6.2 Therapeutic Biological Product Manufacturing Laboratory

A facility for the manufacture of biological products for therapeutic use, excluding human cord blood, bone marrow and blood derived stem cells.

7.7 Teaching Laboratory

7.7.1 Teaching Laboratory

An educational institution which operates independently of a university and is engaged in teaching related to clinical laboratory activities. They shall comply with UAE Federal Laws and adopt the recognized standards as well as provide the essential elements for scientific research and studies. This would include studies with cadaver and live animals as per relevant regulations.

7.8 Consultancy

7.8.1 Health Planning Consultancies

Includes providing consultation and feasibility studies for health facilities as regarding budgeting, managing finances, human resource matters, create reports, and aid medical organizations in regulatory compliance, required medical equipment and supplies, set up health quality assurance program to promote services level according to the international medical standards, the minimal qualifications required is bachelor degree in Business Administration or Economics or a related discipline , along with three years hands-on experience.

7.8.2 Childbirth Support Services

Includes providing consultation and feasibility studies for health facilities as regarding budgeting, managing finances, human resource matters, create reports, and aid medical organizations in regulatory compliance, required medical equipment and supplies, set up health quality assurance program to promote services level according to the international medical standards, the minimal qualifications required is bachelor degree in Business Administration or Economics or a related discipline , along with three years hands-on experience.

7.9 Medical Centres

7.9.1 Veterinary Clinic

Includes clinics where qualified veterinarians practice veterinary medicine by treating disease, disorder, and injury in farm or pet animals.

7.9.2 Meditation Centre

Includes natural methods in the treatment such as healthy nutrition, fasting, hydrotherapy, and natural health habits, e.g., simple exercises, relaxation contemplation, optimism and herbal medicines.

7.9.3 Ophthalmology Hospital

It is a healthcare facility where diagnoses, medical care, treatment, nursing care are provided to ophthalmic patients on an outpatient or on an inpatient basis.

7.9.4 Pediatric Hospital

It is a healthcare facility where diagnoses, medical care, treatment, nursing care are provided to children and neonates on outpatient or on an inpatient basis.

7.9.5 Gynecology & Obstetric Hospital

Is a healthcare facility where diagnoses, medical care, treatment, nursing care are provided to women and neonates on outpatient or on inpatient basis.

7.9.6 Plastic Surgery Hospital

It is a healthcare facility where surgery and medical treatment are provided to plastic surgery patients on an outpatient or on an inpatient basis.

7.9.7 Orthopedic Surgery Hospital

It is a healthcare facility where surgery and medical treatment are provided to orthopedic surgery patients on an outpatient or on an inpatient basis.

7.9.8 Internal Medicine Clinic

A health facility licensed where there is more than one doctor licensed permanently in different specialties. It specializes in the diagnosis of internal diseases as well as treatment and prescription of medicine.

7.9.9 Poly Clinic

A health facility licensed where there is more than one doctor licensed permanently in different specialties under central management. It specializes in examining patients and prescribing therapy on an outpatient basis.

7.9.10 Acupuncture Center

A health facility licensed to provide medical treatment through insertion of metal needles into the skin and underlying tissues. It is believed that the needle affects the hypothetical channels and burning spaces of the body. The site of insertion is chosen to affect a particular organ for treatment purposes.

7.9.11 Chiropractic Center

A health facility specialized in correction of vertebral column joints and bones status by mechanical manipulation of the vertebral column. It includes preparing the patient for manual therapy through muscle relaxant devices such as thermal, electrical, ultra- sound devices and others.

7.9.12 Homeopathy Center

A health facility licensed to practice homeopathy medicines to restore internal body balance through a system of therapeutics based on the theory that "like cures like" where it is believed that a large amount of a particular drug may cause symptoms of disease and moderate "very small" dosage may reduce these symptoms.

7.9.13 Traditional Chinese Medicine Center

A health facility licensed to provide medical treatment based on Chinese dualistic theory (Yin, Yang). This theory is used to understand pathology, diagnosis and treatment. Diagnostic conclusions are drawn from the quality of the voice, and notes are made of the face and tongue color, and examination of pulse. Acupuncture, moxibustion, hydrotherapy is integral part of the traditional Chinese medicine.

7.9.14 Ayurvedic Center

A health facility licensed to provide ayurvedic Indian medicine, based on Indian philosophy of understanding human body, medicine and treatment. Indian medicine consists of natural resources of herbs, message, oils, nutrition, exercises, yoga and diet.

7.9.15 Unani Medicine Center

A health facility specialized in traditional therapy based on theories, beliefs and experience of indigenous to different cultures of the middle east. This includes cupping (Hijama), herbal medicine, cauterization, dietary, as well as the Unani medicine which is based on Hippocrates theory of four bodily humors. Drugs are of plant, animal or mineral origin, either in crude or compound formulas

7.9.16 Smoking Cessation Center

Includes healthcare centers specialized in helping smokers to discontinue the practice of tobacco smoking, whether through the method of medications depending on nicotine replacement therapy by using nicotine patches and electronic cigarettes, also, the method of counseling, health awareness programs.

7.9.17 Cupping Therapy Center

A facility provides cupping therapy (Hijama) by qualified and licensed professionals.

7.9.18 Laser Cosmetic Center

Includes clinics where a surgeon specialized in plastic surgery is permanently and continuously available to provide cosmetic surgery by laser.

7.9.19 Air Ambulance Services

Includes providing air ambulance emergency services to move patients and accidents victims to hospitals and treatment centers, shifting doctors and medical teams along with the medical supplies to where natural disasters strike, transporting donated organs and medical equipment, such firms must be staffed by highly trained medical personnel as well as obtaining due licensing from the competent medical authorities.

7.9.20 Audiology & Speech Center

A health facility licensed to evaluate and treat hearing weakness and speech problems.

7.9.21 Slimming Therapy Center

A facility specialized in therapy using equipment for treating excess fat and shaping and trimming the body through non-surgical methods and without a need for specialized doctor.

7.10 Medical Labs

7.10.1 Gene Laboratory

A licensed health facility equipped to perform various genetic tests.

7.11 Patient Support Service

7.11.1 Ambulance Services

Including firms providing ambulance emergency and non- emergency medical services by a well-equipped ambulance for transferring patients and injured persons to hospitals and clinics, involving transport of patients from homes, escort services, located in public places and highways for emergencies, such firms must be staffed by highly trained medical personnel as well as obtaining due licensing from Dubai corporation for ambulance services.

7.12 Medicines trading

7.12.1 Drug Store

Includes firms licensed to import and store registered pharmaceuticals, medical supplies, and herbal medicines, alternative medicine, drugs and distribute the same on wholesale basis.

7.13 Additional Support Activities for Clinical Facilities*

7.13.1 School / Nursery / Hotel Clinic

An outpatient clinic within a school, hotel and educational premises intended to provide basic medical care, medical examination of patients, prescribing proper treatments and referring them to the specialist/primary health center if required. Clinic services are provided by a Licensed Registered Nurse under the supervision and direction of a General Practitioner or Pediatrician licensed to practice in DHCC.

7.13.2 First Aid Unit

A first aid room or medical room is a room in an establishment (e.g., a school, hotel, sports venue) to which someone who is injured or has taken ill on the premises can be taken for first aid by a certified individual and to await the arrival of professional emergency medical services.

7.13.3 Hospital Pharmacy (part of Hospitals)

A pharmacy located within a hospital which provides medicines, pharmaceutical products and services to inpatients and outpatients of the hospital and may dispense medications for use after discharge of the patient. It is operated and managed by a DHA licensed pharmacist.

7.13.4 Inpatient Pharmacy (part of inpatient facility)

A pharmacy located within a clinical inpatient facility which is not a hospital including a Licensed Hospice, Nursing Home, or Inpatient Rehabilitation Center which provides medicines and pharmaceutical products, according to UAE federal laws and DHA regulations, and services to meet immediate or current requirements for the care solely of patients of the Healthcare Operator. It is operated and managed by a DHCA licensed pharmacist.

7.13.5 Internal Pharmacy (part of Outpatient Clinic)

A pharmacy located within an outpatient facility (i.e., Outpatient Surgical Clinic, Multi-Specialty, etc.) which provides medicines and pharmaceutical products, according to UAE federal laws and DHCA regulations, and services to meet immediate or current requirements for the care solely of patients of the Healthcare Operator. It is operated and managed by a DHA licensed pharmacist.

Cluster 2: Education

8.0.1 Issuance of a Commercial License for the activity Branch University will only be granted to bona fide branches of an approved foreign university or college and in case that university or college exercises full control over the operation and management of the branch and is subject to obtaining an Academic Authorization from the relevant authority(s) in Dubai/UAE.

8.0.2 Licensees under the Education Segment shall ensure that an approval of Academic Authorization from the relevant authority(s) is obtained prior to issuance and renewal of the commercial license.

8.0.3 Licensees under Early Learning Centre (Nursery) shall each ensure that they obtain the approval of the KHDA and/or Ministry of Education, prior to the issuance and renewal of the license.

8.0.4 Licensees under the Higher Education Provider shall each ensure that all students enrolled with the Licensee are provided with a valid student identity card or related document.

8.0.5 Issuance and renewal of Commercial licenses for the Education Cluster are subject to obtaining appropriate approvals from the KHDA/ MOE/ MOHESR as applicable.

8.0.6 Any other establishments/facility owned and operated by third party inside the university or college or school campus by virtue of its lease or contract shall be required to obtain separate DHCC Commercial License.

Allowable Activities: One*

Segment	Activity	Commercial License Fee (AED)	External Approval	Minimum Share Capital (AED)
Higher Education Provider	University - MOHESR Accredited	15,000	MOHESR / KHDA	10,000
	Branch University	15,000	MOHESR / KHDA	Nil
	College	15,000	MOHESR / KHDA	10,000
Education for Health Professionals	Continuing Medical Education (CME)	15,000	DHA	10,000
	Continuing Professional Development (CPD)	15,000	DHA	10,000

Segment	Activity	Commercial License Fee (AED)	External Approval	Minimum Share Capital (AED)
	Training of medical staff	15,000	DHA	10,000
Professional and Management Development Training	Accounting and Finance Training	15,000	KHDA	10,000
	Business and Secretarial Training	15,000	KHDA	10,000
	Educators' Professional Training	15,000	KHDA	10,000
	Human Resources Training and Development	15,000	KHDA	10,000
	Insurance Training	15,000	KHDA	10,000
	Management Training	15,000	KHDA	10,000
	Sales and Marketing Training	15,000	KHDA	10,000
	Social and Behavioural Training	15,000	KHDA	10,000
	Automobile Driving School	15,000	RTA	10,000
	Fire Safety Training	15,000	DCD	10,000
	Aviation Training Services	15,000	DCAA	10,000
	Technical and Occupational Skills Training	15,000	KHDA	10,000
	Security Training Institute	15,000	SIRA	10,000
	Advanced First Aid Training Center	15,000	DCAS	10,000
	Advanced Driving School	15,000	RTA	10,000
	Social Rehabilitation Services	15,000	CDA	10,000
	First Aid Training Center	15,000	DCAS	10,000
	Individualized Special Education Center	15,000	CDA	10,000
Computer Training	Computer Skills Training	15,000	KHDA	10,000



Segment	Activity	Commercial License Fee (₪)	External Approval	Minimum Share Capital (₪)
Language Training	Language Training	15,000	KHDA	10,000
Technical & Occupational Skills Training	Beauty Care Training	15,000	KHDA	10,000
	Hair Stylist Training	15,000	KHDA	10,000
	Healthcare Awareness Training	15,000	KHDA	10,000
	Hospitality and Tourism Training	15,000	KHDA	10,000
	Occupational Safety & Fire Fighting training	15,000	KHDA	10,000
Child Skills Development Training	Child Skills Development Centre	15,000	KHDA	10,000
School	Kindergarten (KG)	15,000	KHDA	10,000
	School - Primary	15,000	KHDA	10,000
	School - Preparatory	15,000	KHDA	10,000
	School - Secondary	15,000	KHDA	10,000
	Nursing School	15,000	KHDA	10,000
Early Learning Centre	Early Learning Centre (Nursery)	15,000	KHDA/ MOE/ MCD	10,000
	Talented Children Development Center	15,000	KHDA	10000
	Learning Difficulties Services	15,000	CDA	10000
	Academic Representative Services	15,000	KHDA	10,000
	Educational Management Services	15,000	KHDA	10,000



Segment	Activity	Commercial License Fee (₪)	External Approval	Minimum Share Capital (₪)
Educational Support Services	Examination Preparation	15,000	KHDA	10,000
	Testing Centre	15,000	KHDA	10,000
	University Placement Services	15,000	KHDA	10,000
	Special Education (Day Care Centers)	15,000	CDA	10,000
	Learning Difficulties Services	15,000	CDA	10,000
	Special Education (Day Care Centers)	15,000	CDA	10,000
	Early Intervention services	15,000	CDA	10,000
Consultancy	Educational Technologies Research & Development	15,000	N/A	10,000
	Educational Consultancies	15,000	KHDA	10,000
Institutions & Universities	Religious Studies School	15,000	KHDA	10,000
	Vocational School	15,000	KHDA	10,000
	Specialized Professional Institute	15,000	KHDA	10,000
	Internet University	15,000	KHDA	10,000
	Technical & Vocational Certification Center	15,000	KHDA	10,000
	Education Support Services	15,000	KHDA	10,000
	Educational Quality Assurance Services	15,000	KHDA	10,000
Other Professional Services	Multiple Intelligence Test Services	15,000	N/A	10,000
Recreational Training	Fine Arts Training	15,000	KHDA	10,000

*One: Each licensee is permitted to carry out one primary activity under their license. Any additional activities may be added upon request, subject to the Authority's approval and the payment of applicable additional charges.

8.1 Higher Education Provider

8.1.1 University (MOHESR Accredited)

A University licensed and accredited by the UAE Ministry of Higher Education and Scientific Research and authorized by the KHDA in the UAE.

8.1.2 University – Branch

An international branch of a university accredited and licensed as a university in its home country and authorized by the KHDA in the UAE.

8.1.3 College

Including scientific and educational institutions which operate independently of a university and are engaged in teaching applied and social sciences at graduate and post graduate levels; adopt the recognized regulations and curriculums, provide the essential facilities for scientific research and studies and award their students the degrees of their respective levels.

8.2 Education for Healthcare Professionals

8.2.1 Continuing Professional Development (CPD)

A centre providing Continuing Professional Development (CPD) offers structured learning opportunities aimed at supporting healthcare professionals in maintaining, updating, and enhancing their knowledge and skills in alignment with current clinical practices and regulatory expectations.

8.2.2 Continuing Medical Education (CME)

A centre providing non-degree certification in healthcare-related vocational and technical skills. Skills enhancement courses offered to professionals in the healthcare industry to enhance their knowledge related to their respective fields.

8.2.3 Training of Medical Staff

Includes firms specialized in medical facilities that are established in the country for the purpose of knowledge education for the medical cadres newly recruited to the country or the actual workers in this field in terms of methods of dealing with patients and patients' families, as well as health education and medical procedures, due to health regulations and decisions issued that include patients and workers in the health sector.

8.3 Professional and Management Development Training

8.3.1 Accounting and Finance Training

Providing training courses for the development of skills to facilitate the control and monitoring of financial activities and services.

8.3.2 Business and Secretarial Training

Providing courses for Developing a broad range of fundamental administrative and office management skills and competencies.

8.3.3 Educators' Professional Training

Providing courses for ongoing learning to maintain and develop the teaching/training skills of educational professionals. The scope of the courses include Educational assessment, testing and measurement; educational evaluation and research; pedagogy and learning processes; teaching methodology; classroom management.

8.3.4 Human Resources Training and Development

Providing courses for the enhancement of personal and organisational skills, knowledge, and abilities to support HRD professionals with a focus on the following areas:

- Human resources and personnel policies, practices and procedures, and employee compensation and benefits planning, communication, and administration.

8.3.5 Insurance Training

Providing courses for enhancement of the skills of insurance brokers and insurers to support organizational and individual insurance services.

8.3.6 Management Training

Providing courses for enhancing skills that prepare professionals to face the wide array of challenges involved in supervising people and managing systems and projects. The scope of the courses includes Administration; Organizational theory and behaviour; Leadership skills; Customer Service; Executive development; Quality assurance & audits; Negotiation skills; Coaching & mentoring; and Entrepreneurial skills.

8.3.7 Sales and Marketing Training

Providing courses for enhancing buying and selling skills to support the exchange of goods and services.

8.3.8 Social and Behavioural Training

Providing courses for enhancement of interpersonal skills to enable personal empowerment and improved social interaction on a professional and/or personal level. The scope of the course may be psychology and sociology of human behaviour; development of behavioural capacities; neuro-linguistic programming; public speaking skills; self-esteem skills; cultural awareness and sensitivity; emotional intelligence; conflict resolution/anger management.

8.3.9 Automobile Driving School

Includes providing theoretical education and practical driving instruction on light motors, heavy trucks and buses, lifting trucks and motorcycles, before attempting the practical driving test conducted by the concerned authorities.

8.3.10 Fire Safety Training

Includes firms specialized in educating on fire safety, which would help people to identify fire hazards around them, how to prevent fire occurring and how to contain, how to evacuate properly to avoid chaos and injuries, use of firefighting equipment, first aids for minor injuries.

8.3.11 Aviation Training Services

Includes firms specialized in training and qualifying individuals to perform technical occupations in aviation.

8.3.12 Technical and Occupational Skills Training

Including institutions primarily engaged in offering technical training in a variety of job-specific subjects and trades, the training often leads to job-specific certification.

8.3.13 Security Training Institute

Includes training and qualifying security personnel in the domain of security, as well as technicians regarding installation and maintenance of alarm systems, surveillance cameras, and other security equipment.

8.3.14 Advanced First Aid Training Center

A center specialized in scientifically designing and providing training programs in advanced first aid and its applications, in order to save a life or alleviate injury impacts to minimal level and facilitate therapeutic procedures to be done by the doctor.

8.3.15 Advanced Driving School

Includes providing theoretical education and practical to light motor vehicles drivers who hold valid driving licenses to refresh and enhance awareness on safe driving on roads, upgrading skills to identify and avoid driving risks, enabling understanding of driving psychology, educating on how to plan a driving trip before taking the road.

8.3.16 Social Rehabilitation Services

Includes centers specialized in rehabilitating individuals suffering mental retardation or multiple disabilities through educational programs to enable them to conduct normal life.

8.3.17 First Aid Training Center

A center specialized in scientifically designing and providing training programs in first aid and its applications; in order to save a life or alleviate injury impacts to minimal level and facilitate therapeutic procedures to be done by the doctor, such firms must be staffed by highly trained medical personnel as well as obtaining due licensing from the competent medical authorities.

8.3.18 Individualized Special Education Center

Includes firms that provide Individual therapy sessions in speech, language, occupational therapy, individual special education sessions and modification programs Behavior and educational psychological assessment according to an individual treatment plan, and the use of psychological and educational measures approved by the Before the competent committee, for all groups up to the age of (18) years.

8.4 Computer Training

8.4.1 Computer Skills Training

Providing courses for design and development of computer systems and a computing environment excluding specialized software packages.

8.5 Language Training

8.5.1 Language Training

This category comprises establishments primarily engaged in offering language instruction, including sign language and cultural awareness. Scope of these courses may include, Study of cultural awareness, literature and linguistic language training excluding language curriculum offered by schools in the UAE.

8.6 Technical and Occupational Skills Training

8.6.1 Beauty Care Training

Courses for studying treatments and therapeutic methods for body care.

8.6.2 Hair Stylist Training

Courses for studying techniques of hair cutting and hair treatment.

8.6.3 Healthcare Awareness Training

(Skills enhancement courses offered to professionals in the healthcare industry in order to upgrade their knowledge related to their respective fields).

Health Awareness: raising knowledge of causes and prevention techniques of diseases for healthy living.

Scope: Updating doctors, training of healthcare professionals; Hearing-Aid technology; Medical Massage; Medical Laboratory Technology; Medical X-ray techniques; Nutrition and Dietetics; Optical lens making; Orthopedic Prosthetics; Para-Medical Programs; Pharmacy (introduction to new/alternative medication); Physiotherapy, Radiotherapy; Speech Therapy; Rehabilitation; Nursing and First Aid.

8.6.4 Hospitality and Tourism Training

Development of skills that prepare one to work in catering and accommodation industries.

Scope: Travel and Tourism Services, Cabin and Ground crew training, catering and food services.

8.6.5 Occupational Fire and Fire-Fighting Training

Techniques in recognizing, evaluating, and controlling areas concerned with protecting the safety and welfare of people associated with the workplace as well as fire-fighting training programs.

8.7 Child Skills Development Training

8.7.1 Child Skills Development Centre

The provision of instruction which enriches and develops the non-academic skills of students.

Scope includes conversational skills; Speed reading; Public speaking; Debating; Life skills.

(This activity does not include Adult education; Child day-care activities; Academic tutoring services or supplementary education; Preparation for entry examinations for tertiary education; summer camps; Special education for children with special needs).

8.8 School

A school operation of an existing accredited school from an approved country or one following the IB System of Education comprising some or all the following activities:

8.8.1 Kindergarten (KG)

Includes specialized firms which act as preschool educational institutions as well as being a transition from home to school, it involves adopting edutainment concepts, teaching children how to communicate, play and interact with each other and help children to communicate.

8.8.2 School – Primary

A school operation of an existing accredited school following the curriculum of an approved country or one following the IB System of Education.

8.8.3 School – Preparatory

A school operation of an existing accredited school following the curriculum of an approved country or one following the IB System of Education.

8.8.4 School - Secondary

A school operation of an existing accredited school following the curriculum of an approved country or one following the IB System of Education.

8.8.5 Nursing School

Includes, schools and institutes specialized in training and preparing nursing personnel for hospitals, clinics and rehabilitation centers. The training includes special care for recuperating patients, elderly people and patients with special needs.

8.9 Early Learning Centre

8.9.1 Early Learning Centre (Nursery)

An establishment licensed for providing education and skills development for children under the age of six according to programs/curriculums certified by the KHDA/MOE/MCD (if applicable) suitable to their ages and groups.

8.9.2 Talented Children Development Center

Includes specialized centers which provide quality care for children from an early age to promote their intellectual abilities and to care about them physically, educationally and socially, to refine and instigate their talents of discovery, practice, playing, imitation, inquiry and thinking by inducing their brains, senses and physical activity. In addition to dealing with gifted children and those who show distinguished educational performance and innovative thinking.

8.9.3 Learning Difficulties Services

Includes providing training and teaching for children with learning difficulties through programs of attention, auditory, visual discrimination motor skills, learning skills of reading, writing and mathematics, including also, early identification, diagnosing and perceptual tests.

8.10 Educational Support Services

8.10.1 Academic Representative Services

A representative office established in DHCC by an academic institution located in a foreign jurisdiction and properly regulated there (the Parent University) to:

- (a) facilitate academic exchange programs with local universities in the UAE;
- (b) promote and market courses and programmes of the Parent University; and
- (c) facilitate admission procedures for the Parent University.

8.10.2 Educational Consultancies

An entity that specializes in offering advice to educational service providers; the consultancy may focus on providing guidance regarding:

- The establishment or improvement of educational services;
- The development of academic curricula, teaching and training programs, educational assessment; and
- Education provider/ service management systems.

Scope: Curriculum development; Professional development workshops for teachers and administrators; Assessment systems – development and implementation; Performance management and education providers' leadership development; education provider information management systems; Establishment of new/ expansion of education providers; Strategic planning (Educational); Financial Management (Educational).

8.10.3 Educational Management Services

An entity responsible for administering the affairs of educational institutions formed under their governance or providing infrastructural support.

Scope: Early Learning Centres, Schools, Training institutions and Higher Education Providers.

8.10.4 Examination Preparation

Includes institutions primarily engaged in providing non-instructional services that support students in preparing for academic or professional examinations. This may include the delivery of review sessions, practice tests, study materials, and guidance on exam techniques to enhance performance.

Some examples of standardised tests: SAT; TIMSS; TOEFL; ICDL; IELTS; GRE; GMAT; IIT JEE; and AIEEE.

8.10.5 Testing Centre

Conducting standardised tests and entrance examinations for individuals in specific subject areas, in association with a global or regional testing body.

Some examples of standardised tests: SAT; TIMSS; TOEFL; ICDL; IELTS; GRE; GMAT; IIT-JEE; and AIEEE.

8.10.6 University Placement Services

An entity that offers student recruitment services for universities outside/inside the UAE. This activity cannot be merged with any other activity(s).

Scope: Student counselling; student consulting services; paperwork and necessary procedures for student's admission; and paperwork necessary for travel, visa & accommodation services.

8.10.7 Special Education (Day Care Centers)

Includes the institutions that provide special education services in all forms and categories, including programs and special education curricula approved by the competent committee and supportive therapeutic services according to an individual educational program; it is prepared for each entrant in the institution after conducting the evaluation, educational diagnosis and vocational rehabilitation services, according to the regular school day (Day Care Center) and the work of these institutions.

8.10.8 Learning Difficulties Services

Includes providing training and teaching for children with learning difficulties through programs of attention, auditory, visual discrimination motor skills, learning skills of reading, writing and mathematics, including also, early identification, diagnosing and perceptual tests.

8.10.9 Special Education (Day Care Centers)

Includes the institutions that provide special education services in all forms and categories, including programs and special education curricula approved by the competent committee and supportive therapeutic services according to an individual educational program, it is prepared for each entrant in the institution after conducting the evaluation, educational diagnosis and vocational rehabilitation services, according to the regular school day (Day Care Center) and the work of these institutions.

8.10.10 Early Intervention services

Includes providing support and specialized services for young children between the ages of birth and 6 years, who have a disability or developmental delays or are at risk of developmental delay, to support their development, well-being and participation in family and community life.

8.11 Consultancy

8.11.1 Educational Consultancies

An entity that specializes in offering advice to educational service providers; the consultancy may focus on providing guidance regarding:

- The establishment or improvement of educational services; The development of academic curricula, teaching and training programs, educational assessment; and
- Education provider/ service management systems.

8.11.2 Educational Technologies Research & Development

An entity that specializes in offering advice to educational service providers; the consultancy Includes centers or institutes specialized in elaborating studies and experimental and development research on learning technologies to set guidelines to enhance designing, evaluating and implementing learning techniques to reach the utmost efficiency, such firms are not allowed to conduct field surveys and questionnaire before getting approval from the competent authority.

8.12 Institutions & Universities

8.12.1 Religious Studies School

Includes the type of institutions on the intermediate or secondary level where Islamic religious education is more predominant than academic education.

8.12.2 Vocational School

Includes secondary schools which offer specialized vocational curricula such as the commercial, agricultural, industrial and technical education etc.

8.12.3 Specialized Professional Institute

Includes Institutes and high colleges which offer specialized teaching and training at a level above the high school and under the University level and award the appropriate degrees and certificates. Teaching includes fine arts (painting, sculpture, photography, decoration, etc.) or profession related to tourism, hotel industry, it also includes cinematic, theatrical, musical institutes etc.

8.12.4 Internet University

A university which uses internet technology to teach scientific curriculum looking for qualifying human resources in different professional specializations, studying may take place in regular classes or through the net.

8.12.5 Technical & Vocational Certification Center

It is a center that serves as an agent to international certification organizations which award internationally accredited Technical and Vocational Education and Training qualifications. Such Centre is authorized to certify TVET qualifications

after conducting actual tests and examinations for applicants. The certification involves TOEFL, IELTS, ICDL, GRE, GMAT, SAT and Cambridge certifications.

8.12.6 Education Support Services

Includes institutions primarily engaged in providing non-instructional services that support educational processes or systems, including the provision of examination preparation.

8.12.7 Educational Quality Assurance Services

Includes firms primarily engaged in assuring the quality of the delivery and assessment of the Technical and Vocational Education and Training qualifications (TVET) according to the requirements of the qualifications.

8.13 Other Professional Services

8.13.1 Multiple Intelligence Test Services

Including conducting tests to find out the intelligence of children by the study of the fingerprint analysis, the process will help discovering the children's hidden talents and potential which would enable recognizing the preferred learning style.

8.14 Recreational Training

8.14.1 Fine Arts Training

Includes institutions primarily engaged in offering instruction in the arts, including drawing, sculpture, calligraphy, music, dance, etc.

Cluster 3: Research

Issuance and renewal of Commercial licenses for the Research Cluster are subject to obtaining appropriate approvals from DHA. Licensees under this cluster must obtain Research Permit from DHA.

Allowable Activities: One*

Segment	Activity	Commercial License Fee (₪)	External Approval	Minimum Share Capital (₪)
Research & Development Centre	Clinical Research Organization (CRO)	15,000	DHA	10,000
	Research Centre – Clinical	15,000	DHA	10,000
	Research & Development Centre	15,000	N/A	10,000
	Pharmaceutical Research & Studies	15,000	DHA	10,000

*One: Each licensee is permitted to carry out one primary activity under their license. Any additional activities may be added upon request, subject to the Authority's approval and the payment of applicable additional charges.

9.1 Research & Development Centre

9.1.1 Clinical Research Organization (CRO)

Firms or individuals that offer clients a wide range of outsourced pharmaceutical research services to aid in the drug and medical device research and development process such as product development, formulation, and manufacturing; clinical trial management, clinical, medical and safety monitoring; preclinical, toxicology, and clinical laboratory services for processing trial samples.

9.1.2 Research Centre – Clinical

An organization or institute that conducts clinical research related to the discovery, safety, efficacy, and effectiveness of medications, medical devices, diagnostics, and treatment methods intended for human use.

9.1.3 Research and Development Centre

An organisation or company conducting engineering, industrial, scientific and applied research which is non-clinical in nature in connection with corporate or governmental innovation.



9.1.4 Pharmaceutical Research & Studies

Includes institutes, academics or centers that encourage or promote scientific issues and research in the field of pharmacology and its advanced technologies and implement it in the manufacture of medicines and pharmaceuticals as well as up-grading the pharmacy profession, develop pharmacy education and introduce raw materials that can serve the pharmaceutical industry, such firms are not allowed to conduct field surveys and questionnaire before getting approval from the competent authority.

Cluster 4: Wellness

Issuance, amendment, and renewal of Commercial licenses for the Wellness Cluster are subject to obtaining appropriate approvals or no objection certificate from the relevant external authorities in Dubai/UAE as indicated below.

Allowable Activities: Two (Only In Personal Care Centre & Wellness Studio)

Segment	Activity	Commercial License Fee (AED)	External Approval	Minimum Share Capital (AED)
Personal Care Centre	Children Haircutting	15,000	DM-PH	10,000
	Dieting and Weight Control Services	15,000	DHA	10,000
	Gents Cosmetics & Personal Care Centre	15,000	DM-PH	10,000
	Gents Haircutting & Hair Dressing Saloon	15,000	DM-PH	10,000
	Gents Health Spa	15,000	DM-PH	10,000
	Henna Salon	15,000	DM-PH	10,000
	Ladies Cosmetic & Personal Care Centre	15,000	DM-PH	10,000
	Ladies Haircutting & Hair Dressing Saloon	15,000	DM-PH	10,000
	Ladies Health Spa	15,000	DM-PH	10,000
	Ladies Oriental Bath	15,000	DM-PH	10,000
	Men Oriental Bath	15,000	DM-PH	10,000
	Services for the elderly	15,000	CDA	10,000
	Hair Fixing Center	15,000	DM-PH	10,000



Segment	Activity	Commercial License Fee (AED)	External Approval	Minimum Share Capital (AED)
Wellness Studio	Child Amusement Arcade	15,000	N/A	10,000
	Dance Studio	15,000	N/A	10,000
	Ladies Physical Fitness Centre	15,000	GAS	10,000
	Men Physical Fitness Centre	15,000	GAS	10,000
	Pilates Centre	15,000	N/A	10,000
	Sports Centre	15,000	GAS	10,000
	Yoga Studio	15,000	GAS	10,000
Fitness Sports Services	Water Sports Training Services	15,000	DMCA/GAS	10,000
Medical Tourism	Medical Tourism Facilitator	15,000	N/A	10,000
Residential Care Home	Residential Care Home	15,000	DHA	10,000
Designing & Tailoring	Fashion Designing	15,000	N/A	10,000
Entertainment	Parties & Entertainments Services	15,000	N/A	10,000
E-Sports	E-sports Online Publication	15,000	DSC	10,000
	E-sports Data & Analytics Services	15,000	DSC	10,000
	Gaming Academy	15,000	DSC	10,000
	E-sports Tournament Support Platform	15,000	DSC	10,000
	E-sports Event Management	15,000	DSC	10,000



Segment	Activity	Commercial License Fee (₪)	External Approval	Minimum Share Capital (₪)
Other Personal & Community Services	Selling Commodities by Automatic Vending Machines	15,000	N/A	10,000
	Jewellery Rental	15,000	SIRA	10,000
	Religious Center	15,000	IACAD	10,000
	Services Provision via Mobile Trucks	15,000	RTA	10,000
Pets	Pets Salon	15,000	DM-PH	10,000
	Pets Nursery	15,000	DM-PH, MOCCAE	10,000
Sports & Recreation	Lifeguard Services	15,000	GAS	10,000
	Bowling Club	15,000	GAS	10,000
	Wrestling Training	15,000	GAS	10,000
	Basketball Training	15,000	GAS	10,000
	Tennis Training Services	15,000	GAS	10,000
	Swimming Training Services	15,000	GAS	10,000
	Squash Training	15,000	GAS	10,000
	Volleyball Training	15,000	GAS	10,000
	Ping Pong Training	15,000	GAS	10,000
	Badminton Training	15,000	GAS	10,000
	Social Club	15,000	CDA	10,000
Lifestyle Coaching	Lifestyle Coaching	15,000	CDA	10,000
Social & Personal Services	Non-Medical Resident Services	15,000	CDA	10,000

10.1 Personal Care Centre

10.1.1 Children Haircutting

Includes salons providing hair dressing services for children.

10.1.2 Dieting & Weight Control Services

Includes establishments specialized in non-medical diet regulation and weight loss or control programmes including consultations, advice, support, and regular follow-up in assisting with lifestyle changes. May provide meals, menu planning, education materials and audio-visual tapes.

10.1.3 Gents Cosmetics & Personal Care Centre

Includes establishments licensed to provide cosmetic care services for men, including skin cleansing, body hair removal, by special ingredients or exercises, also using formulations to support hair strength.

10.1.4 Gents Haircutting & Hair Dressing Salon

Includes salons involved in gents' hair dressing and personal grooming.

10.1.5 Gents Health Spa

A center which provides a variety of non-medical treatments to men with the aim of providing relaxation, rejuvenation, preventive healthcare, detoxification, fitness, and general wellbeing.

10.1.6 Henna Salon

A Ladies Cosmetic and Care Centre specializing in Henna application exclusively for women.

10.1.7 Ladies Cosmetic & Personal Care Centre

Includes firms licensed to provide cosmetic care services for ladies, including makeup, skin cleansing, skin hair removal, by special ingredients or exercises, also using ingredients to support hair strength, as well as nails treatment.

10.1.8 Ladies Hair Cutting & Hair Dressing Salon

Includes ladies' salons involved in beautification and hair care, including, hair washing, trimming, setting, dyeing, waving, straightening, as well as the makeup, henna, manicure and pedicure.

10.1.9 Ladies Health Spa

A center which provides a variety of non-medical treatments to women with the aim of providing relaxation, rejuvenation, preventive healthcare, detoxification, fitness, and general wellbeing.

10.1.10 Ladies Oriental Bath

The facility is exclusively for women and includes providing sauna type rooms heated by a continuous flow of hot air which allow the bather to perspire freely and then follow with a full body wash to enable bodies to become relaxed and clean (excludes body massage).

10.1.11 Men's Oriental Bath

includes providing men with sauna type rooms heated by a continuous flow of hot air which allow the bather to perspire freely and then follow with a full body wash to enable bodies to become relaxed and clean, (excludes providing body massage).

10.1.12 Services for the elderly

Includes providing personal care services and everyday tasks to the elderly. Involves the activities of daily living, such as dressing, bathing, feeding, toileting and incontinence care, laundry, meal preparation, hairdressing and other beauty treatment, also, providing day care of infants or children for helping mothers.

10.1.13 Hair Fixing Center

Includes firms involved in fixing human hair for ladies to avoid damaging their natural hair due to continuous hair styling process, as for men hair is replaced in the balding or thinning areas of the head.

10.2 Wellness Studio

10.2.1 Child Amusement Arcade

Includes shops (either indoor or outdoor) equipped with facilities for entertaining children of different age categories against fixed fees.

10.2.2 Dance Studio

A dance studio is a facility equipped with appropriate flooring and mirrors, designed for the instruction and practice of various dance styles. Activities conducted within the studio may include dance training, rehearsals, choreography sessions, fitness-based dance classes, and performance preparation for individuals or groups across different age groups and skill levels

10.2.3 Ladies Physical Fitness Centre

Includes firms which offer training in sports and exercises for women to attain physical fitness and weight loss, and may incorporate Yoga, Pilates, and Dance.

10.2.4 Men's Physical Fitness Centre

Includes firms which offer training in sports and exercises for men to attain physical fitness and weight loss, and may incorporate Sports, Yoga, Pilates, and Dance.

10.2.5 Pilates Centre

A centre providing the Pilates system of exercises using special apparatus, designed to improve physical strength, flexibility, and posture, and enhance mental awareness.

10.2.6 Sports Centre

Includes sport clubs licensed by competent authorities which accommodate sport facilities for exercising including gymnastics, martial arts, court sports (basketball, tennis, squash, etc.) in order to optimize trainees' performance and where applicable qualify for excellence in regional and international sporting events.

10.2.7 Yoga Studio

Includes firms engaged in Yoga instructions and practices to enable practitioners to alleviate health problems, reduce stress, and make the spine supple through physical postures, also for use of Yoga as a complete exercise program and physical therapy.

10.3 Fitness Sports Services

10.3.1 Water Sports Training Services

offering instructions in water sports including but not limited to rowing, sailing, wakeboarding, wake surfing, wake skiing, knee boarding and wake skating.

10.4 Medical Tourism

10.4.1 Medical Tourism Facilitator

Firms that provide the coordination of services to individuals crossing international borders for any kind of healthcare related services, delivered through preventive, diagnostic, therapeutic and/or health promotion means (this activity does not include Travel Agency Service).

10.5 Residential Care Home

10.5.1 Residential Care Home

A Residential Retirement setting for elderly individuals who require non-medically assisted living but is otherwise in good health. Such a retirement village ethos is built around security, flexibility, and choice.

10.6 Designing & Tailoring

10.6.1 Fashion Designing

Includes shops which design fashions and clothes for men, women and children, including uniform suits for the official bodies' personnel.

10.7 Entertainment

10.7.1 Parties & Entertainments Services

Includes firms specializing in indoor and outdoor supplies and preparations where concerts, weddings, special occasions and entertainment events are held. Their role is to decorate, rent and supply equipment, light fixtures, sound effects, conclude contracts with artists and music bands, arrange for photographers and service waiters.

10.8 E-Sports

10.8.1 E-sports Online Publication

Includes firms engaged in online publishing of newspapers, periodicals, journals, magazines and other online publishing activities specific to the E-sports and gaming genre.

10.8.2 E-sports Data & Analytics Services

Includes firms providing real-time statistics for E-sports, which collect, analyze and distills data from channels, games, publishers, tournaments, teams, reports, brand impact, chat analytics, concerning E-sports competitions and gaming streaming social media platforms using game application programming interface, streaming intelligence and artificial intelligence software.

10.8.3 Gaming Academy

Includes firms that develop and provide specialized gaming-related training for individuals in professions including, but not limited to programmers, video game designers, animators, developers, professional E-sports gamers, referees, coaches and analysts.

10.8.4 E-sports Tournament Support Platform

Includes online platforms which facilitate and support organizers of E-sports tournaments and offer turn-key solutions for testing, scaling, and operating E-sports competitions.

10.8.5 E-sports Event Management

Includes firms that provide services to produce, promote, organize, manage, support and facilitate E-sports events, competitions and tournaments, including conferences, exhibitions, activations, conventions, business and trade shows.

10.9 Other Personal & Community Services

10.9.1 Selling Commodities by Automatic Vending Machines

Includes vending machines located in public places for selling beverages and snacks, newspapers and publications, DVD's, cigarettes, photo booths, etc.

10.9.2 Jewellery Rental

Includes renting and leasing diamond necklaces, bracelets, earrings and watches.

10.9.3 Religious Center

Includes religious centers engaged in activities aiming at enhancing the religion and religious culture by means of propagation, guidance, teaching, lecturing, publication distribution, in addition to undertaking scientific works regarding collecting studying, revamping and printing religious heritage.

10.9.4 Services Provision via Mobile Trucks

Includes firms providing their services through roaming vehicles and according to the activities in their licenses, and using direct call, electronic media and smart applications (Must be combined with another activity and it cannot be standalone activity).

10.10 Pets

10.10.1 Pets Salon

Includes providing grooming services to cats and dogs.

10.10.2 Pets Nursery

Includes shops which offer pet and birds shelter services in return for fixed fees. Included also are care, training and services.

10.11 Sports & Recreation

10.11.1 Lifeguard Services

Includes providing qualified swimmers, trained and certified to work as swimmers' rescuers, whether in swimming pools, beaches or water parks.

10.11.2 Bowling Club

Includes sports institutions dedicated to bowling training through applying the latest theoretical and practical techniques to optimize sporting performance and qualify players for regional and international sport excellence, the process involves emphasizing the physical, skills improving, knowledge and psychological aspects, these firms should set up the facilities that enable conducting the training.

10.11.3 Wrestling Training

Includes sports institutions dedicated to wrestling training through applying the latest theoretical and practical techniques to optimizing sporting performance and qualify sportsmen for regional and international sport excellence,

the process involves emphasizing the physical, skills improving, knowledge and psychological aspects, these firms should set up the facilities that enable conducting the training.

10.11.4 Basketball Training

Includes sports institutions dedicated to basketball training through applying the latest theoretical and practical techniques to optimizing sporting performance and qualify sportsmen for regional and international sport excellence, the process involves emphasizing the physical, skills improving, knowledge and psychological aspects, these firms should set up the facilities that enable conducting the training.

10.11.5 Tennis Training Services

Including sports institutions dedicated to tennis training through applying the latest theoretical and practical techniques to optimizing sporting performance and qualify players for regional and international sport excellence, the process involves emphasizing the physical, skills improving, knowledge and psychological aspects, these firms should set up the facilities that enable conducting the training.

10.11.6 Swimming Training Services

Includes sports institutions dedicated to swimming training through applying the latest theoretical and practical techniques to optimizing sporting performance and qualify sportsmen for regional and international sport excellence, the process involves emphasizing the physical, skills improving, knowledge and psychological aspects, these firms should have the facilities that enable conducting the training.

10.11.7 Squash Training

Includes sports clubs dedicated to squash training through applying the latest theoretical and practical techniques to optimizing sporting performance and qualify sportsmen for regional and international sport excellence, these firms should set up the facilities that enable conducting the training.

10.11.8 Volleyball Training

Includes sports clubs dedicated to volleyball training through applying the latest theoretical and practical techniques to optimizing sporting performance and qualify sportsmen for regional and international sport excellence, the process involves emphasizing the physical skills improving, knowledge and psychological aspects, these firms should set up the facilities that enable conducting the training.

10.11.9 Table Tennis Training

Including sports institutions dedicated to table tennis training through applying the latest theoretical and practical techniques to optimize sporting performance and qualify for regional and international sport excellence, these firms should set up the installations that enable conducting the training.

10.11.10 Badminton Training

Including sports institutions dedicated to badminton training through applying the latest theoretical and practical techniques to optimize sporting, these firms should set up the installations that enable conducting the training.

10.11.11 Social Club

Includes social clubs with membership, which offer cultural and entertainment activities such as lectures and film shows or carry out social activities like holding ceremonies that mark various occasions, such services are offered against fixed charges or subscription, such clubs are not allowed to organize summer activities or camps.

10.12 Lifestyle Coaching

10.12.1 Lifestyle Coaching

Includes providing advice and coaching to help clients transform from sedentary lifestyle into more healthy and active, in order to achieve specific personal or professional goals in different human endeavors, ranging from their concerns in health, personal, professional, sport, social, family, working closely with them to facilitate healthy and sustainable behavior change, with a focus on improving personal behavior as well as enhancing personal appearance to make them look more beautiful.

10.13 Social & Personal Services

10.13.1 Non-Medical Resident Services

Includes providing permanent or temporary accommodation designated for the vulnerable individuals, who need special care, support, or protection, such as, children, pregnant women, elderly people, malnourished people, and people who are ill or immunocompromised.

Cluster 5 – Hospitality

Requirements For Hospitality Operations

11.1 Incorporating the Owner/Shareholder Company and initial Licensing

11.1.1 The Owner/shareholder must obtain a Registered Interest in a Hotel Establishment or in the land upon which the Hotel Establishment is to be constructed.

11.1.2 A Hotel Commercial License shall be specific to one Hotel Establishment. If a person wishes to own more than one Hotel Establishment, such a person shall be required to incorporate a Free Zone limited liability company in respect of each Hotel Establishment and obtain a Hotel License for each company.

11.1.3 The Owner/Shareholder shall be licensed as a "Hotel Administration Office" for the entire construction process. The activity of the Owner/Shareholder will only be converted to a Hotel License or Hotel Apartment License once construction of the Hotel Establishment has been substantially completed, the Hotel Establishment has been classified, and a classification certificate issued by the DET has been issued to the Owner/Shareholder.

11.1.4 If the proposed Hotel Establishment is yet to be constructed the Parent entity must incorporate and duly register the Owner/Shareholder prior to the commencement of construction.

11.2 Hotel Inspection, Classification and Final Licensing

11.2.1 The DET determines the type of class (the Classification) for all Hotel Establishments in accordance with its own policies and regulations. The Authority does not participate in the Classification process.

11.2.2 No Hotel Establishment may operate in the DHCC without having a Classification.

11.2.3 Once the Hotel Establishment has been classified and the Owner/Shareholder has been issued with a Tourism License by DET, the Owner may obtain a Hotel License from the DHCA.

11.2.4 Classification is an ongoing process and involves regular checks and inspections of the Hotel Establishment by DET. During the term of any Hotel License, the Owner shall ensure that the relevant Hotel Establishment is compliant with all regulations, directives, policies, and procedures of DET. Any failure by the Owner or the relevant Hotel Establishment to comply with such regulations shall, upon notification to the DHCA by DET, constitute a breach of the DHCC Licensing Regulations.

11.2.5 A Commercial Licence for Hospitality Segment is subject to applicable annual licence fees and the DET Classification. Issuance and renewal of Commercial licences for the Hospitality Cluster are subject to obtaining appropriate approvals or no objection certificate from the relevant external authorities in Dubai/UAE as indicated below.

11.3 Food, Beverage and Retail Outlets in Hotel Establishment

11.3.1 Outlets in Hotel Establishments which are owned and operated by the Hotel Establishment shall not be required to obtain a separate Commercial Licence unless such outlet is not a pre-requisite of the Hotel Establishment's Classification as per DET requirements and guidelines. Any other establishments/facilities owned and operated by third party in the Hotel Establishment shall be required to obtain separate DHCC Commercial Licence.

11.3.2 Food and Beverage Outlets in a Hotel Establishment are subject to obtaining appropriate approvals and permits from Dubai Municipality and any other relevant Government Authorities.

Allowable Activities: One

Segment	Activity	Commercial License Fee (₪)	External Approval	Minimum Share Capital (₪)
Hospitality	Five Star Hotel	45,000	DET	3,000,000
	Four Star Hotel	40,000	DET	2,000,000
	Three Star Hotel	35,000	DET	1,000,000
	Hotel Apartment – Deluxe	40,000	DET	2,000,000
	Hotel Administrative Office	15,000	N/A	10,000
	Hotel Management	15,000	DET	10,000
	Restaurant Management	15,000	N/A	10,000
	Budget Hotel	20,000	DET	1,000,000
	One Star Hotel	25,000	DET	1,000,000
	Two Star Hotel	30,000	DET	1,000,000
	Hotel Apartment - Standard	35,000	DET	1,000,000
	Hotel Apartment - Superior	35,000	DET	1,000,000
	Discount Cards Services	15,000	N/A	10,000
	Hotel Apartments Rental	15,000	DET	10,000
	Hospitality Services	15,000	N/A	10,000
	Loyalty Card Services	15,000	N/A	10,000

Segment	Activity	Commercial License Fee (AED)	External Approval	Minimum Share Capital (AED)
Travel & Tourism	Hajj & Umra Organizing	15,000	GAIAE	10,000
	Educational & Recreational Tours Organizing	15,000	N/A	10,000
Eateries	Sweets & Candies Preparing	15,000	DM-FC	10,000
	Kitchen Center	15,000	DM-FC	10,000

11.4 Hospitality

11.4.1 Five Star Hotel

Includes hotels offering upscale accommodation and superior service, in-room media amenities, full-service accommodation, diverse on-site eateries ranging from fine dining to casual dining and 24-hour room service, guests' access to concierge services, an on-site fitness facility and on-site pool, golf, and water sports.

11.4.2 Four Star Hotel

Includes hotels offering a high level of superior services, luxurious facilities, and amenities, including live entertainment, formal dining and 24-hour room service, accommodation decorated with stylish and modern décor, guests have access to a fitness centre and on-site pool, offering reception spaces.

11.4.3 Three Star Hotel

Includes hotels which, in addition to the offerings of a standard two-star hotel, offer spacious accommodation, access to fitness centre and swimming pools. On-site restaurants typically serve breakfast, lunch, and dinner.

11.4.4 Hotel Apartment - Deluxe

Includes furnished residential apartments with all requisites and means necessary for residential purposes. Such apartments are leased for relatively long periods in return for monthly or annual rent.

11.4.5 Hotel Administrative Office

An administration office that provides day-to-day support to Hotel(s) management, including office management, reception, data entry and clerical functions.

11.4.6 Hotel Management

Includes firms managing hotels owned by others and licensed by the competent authorities, involving, supplying the personnel who carry out the duties and responsibilities, provided they comply with the prevailing laws and regulations.

11.4.7 Restaurant Management

Includes the provision of advice and assistance as well as overseeing and managing restaurants and coffee shops owned by others and licensed by the competent authorities, as per the prevailing laws and regulations, these firms are not allowed to practice real estate activities.

11.4.8 Budget Hotel

Includes hotels that offer a very limited number of on-site amenities and often only offer basic accommodation with little to no services. This activity follows the description under the Dubai Economy & Tourism Regulation.

11.4.9 One Star Hotel

Includes hotels which lack additional amenities and offer few services, they offer rooms with bath and colored TV, daily room cleaning, reception service, telephone and fax for guests, extended breakfast, and beverage. This activity follows the description under the Dubai Economy & Tourism Regulation.

11.4.10 Two Star Hotel

Includes hotels that offer rooms with basic amenities, including televisions and telephones. Provides with limited restaurant services, such as breakfast and room service, are not typically offered. This activity follows the description of the Dubai Economy & Tourism Regulation.

11.4.11 Hotel Apartment - Standard

Include firms which furnish residential apartments with all requisites and means necessary for residential purposes. Such apartments are leased for relatively long periods in return for monthly or annual rent. This activity follows the description of the Dubai Economy & Tourism Regulation.

11.4.12 Hotel Apartment - Superior

Include firms which furnish residential apartments with all requisites and means necessary for residential purposes. Such apartments are leased for relatively long periods in return for monthly or annual rent. This activity follows the classification of the Dubai Economy & Tourism Regulation.

11.4.13 Discount Cards Services

Includes firms which provide other parties with cards that can be used to obtain reduced prices or certain facilities when buying products or services from a group of shops, hotels or other firms participating in the program of reduced prices or facilities provided by such cards.

11.4.14 Hotel Apartments Rental

Includes firms which furnish residential apartments with all requisites and means necessary for residential purposes. Such apartments are leased for relatively long periods in return for monthly or annual rent.

11.4.15 Hospitality Services

Includes providing wait staff to take care of or serve the guests in the personal and corporate events, such as weddings, birthdays, exhibitions, meetings, as well as receiving visitors at airports.

11.4.16 Restaurants Management

Includes the provision of advice and assistance as well as overseeing and managing restaurants and coffee shops owned by others and licensed by the competent authorities, as per the prevailing laws and regulations. These firms are not allowed to practice real estate activities.

11.4.17 Loyalty Card Services

Includes firms that issue and/or operate loyalty and preloaded card programs which enable cardholders to become a member in a loyalty program, the card works as identifier of the holder when making purchases, the member will be entitled to accumulate points and to redeem them against goods and services at participating partners. It includes joint promotions by partners within the scheme and using partners' outlets for distributing loyalty program information and applications. Both the firm and the cardholder will benefit from the service, the first will increase the client base and the latter will get additional benefits.

11.5 Eateries

11.5.1 Sweets & Candies Preparing

Includes shops engaged in preparing and selling oriental and European sweets, tea, soft drinks, cakes and candies directly to the public for immediate consumption.

11.5.2 Kitchen Center

Includes complexes fitted with all the necessary equipment and utilities required to operate as shared kitchen spaces and offered for rental for professional food production.

11.6 Travel & Tourism

11.6.1 Hajj & Umra Organizing

Includes offices which organize hajj (pilgrimage) and umra to the holy places, carry out the necessary procedures and contacts needed for travel and hotel, and accommodation bookings and facilitate pilgrims' transportation during their stay.

11.6.2 Educational & Recreational Tours Organizing

Including organizing internal and external tours for students to enhance their skills and motivate competition among them through conducting games and competitions and quizzes, the objective is also to learn how positively with oneself and with the others, to develop the skills of thinking and mental capabilities.

Cluster 6: Retail

Requirement for Retail Operations

12.0.1 Licensees with the Activities under Retail Cluster shall take either the form of: (a) branch of a company licensed in either onshore UAE or in a freezone in the UAE or(b) limited liability company established in the Free Zone (FZ LLC).

12.0.2 Addition of trading activities shall be permitted in non-retail premises strictly for administrative or commercial purposes, such as invoicing, business-to-business (B2B) coordination, or backend operations. These facilities shall not be permitted to conduct any form of retail activity. For clarity, retail activity includes, but is not limited to, walk-in customer sales, product displays, point-of-sale transactions, or any public-facing commercial operations.

The stocking, warehousing, or physical handling of goods is not permitted within DHCC, as warehouse and storage facilities are not supported under the current framework. All retail activities must be confined exclusively to premises located within the designated Retail Cluster.

12.0.3 Issuance and renewal of Commercial Licences for the Segments and Activities in the Retail Cluster is subject to obtaining appropriate approvals or no objection certificates from the relevant external authorities in Dubai/UAE as indicated in the table below.

12.0.4 Any local sales of imported products are subject to the Dubai/UAE customs laws and regulations.

Allowable Activities: One*

Segment	Activity	Commercial License Fee (AED)	External Approval	Minimum Share Capital (AED)
Food & Beverage	Bakery	15,000	DM	10,000
	Cafeteria	15,000	DM	10,000
	Coffee Shop	15,000	DM	10,000
	Floating Restaurant	15,000	DM- & DMCA	10,000



Segment	Activity	Commercial License Fee (₪)	External Approval	Minimum Share Capital (₪)
	Ice Cream Shop	15,000	DM	10,000
	Juice & Soft Drinks Shop	15,000	DM	10,000
	Organic Stores	15,000	DM	10,000
	Pastry Trading	15,000	DM	10,000
	Restaurant	15,000	DM	10,000
Community Outlet	Arab Wears Tailoring	15,000	N/A	10,000
	Arab Wear Trading	15,000	N/A	10,000
	Advertising Requisites Trading	15,000	N/A	10,000
	Audio-visual, Recording Equipment & Accessories Trading	15,000	N/A	10,000
	Baby Food Trading	15,000	DM	10,000
	Baby Wear Trading	15,000	N/A	10,000
	Beauty & Personal Care Equipment Trading	15,000	N/A	10,000
	Beauty & Personal Care Requisites Trading	15,000	N/A	10,000
	Books, Newspapers & Publications Trading	15,000	N/A	10,000
	Blankets, Towels & Linens Trading	15,000	N/A	10,000
	Bread & Bakery Products Trading	15,000	DM	10,000
	Camping Requisites Trading	15,000	N/A	10,000
	Carpets Trading	15,000	N/A	10,000
	Coffee Trading	15,000	DM	10,000
	Commercial Library	15,000	NMC	10,000
	Computer Equipment Requisites Trading	15,000	N/A	10,000
	Computer & Data Processing Requisites Trading	15,000	N/A	10,000



Segment	Activity	Commercial License Fee (₪)	External Approval	Minimum Share Capital (₪)
Community Outlet	Computer & Electronic Accessories	15,000	N/A	10,000
	Confectionery & Chocolate Trading	15,000	DM	10,000
	Convenience Store	15,000	DM	10,000
	Dairy Products Trading	15,000	DM	10,000
	Dates Trading	15,000	DM	10,000
	Department Store	15,000	DM & SIRA	10,000
	Digital Printing and Copying	15,000	N/A	10,000
	Disinfectant Booths Trading	15,000	N/A	10,000
	Educational Aids Trading	15,000	N/A	10,000
	Face Masks & Gloves Trading	15,000	N/A	10,000
	Films & Photography Materials Trading	15,000	N/A	10,000
	Filters & Purification Devices Trading	15,000	N/A	10,000
	Flavours & Fragrances Trading	15,000	DM	10,000
	Flower Shop	15,000	N/A	10,000
	Flowers & Ornamental Plants Trading	15,000	N/A	10,000
	Foodstuff Supply Services	15,000	DM	10,000
	Gents Tailoring	15,000	N/A	10,000
	Gents Wears Tailoring & Embroidery Workshop	15,000	N/A	10,000
	Gifts Trading	15,000	N/A	10,000
	Grocery Store	15,000	DM	10,000
	Healthcare Equipment & Furniture Supply	15,000	N/A	10,000



Segment	Activity	Commercial License Fee (₹)	External Approval	Minimum Share Capital (₹)
	Handbags & Leather Products Trading	15,000	N/A	10,000
Community Outlet	Hypermarket	15,000	DM& SIRA	10,000
	Home Furniture Trading	15,000	N/A	10,000
	Honey & Apiary Accessories Trading	15,000	DM	10,000
	Household Electrical Appliances Trading	15,000	N/A	10,000
	Imitation Jewellery Trading	15,000	N/A	10,000
	Illustrated Magazines & Catalogues Trading	15,000	N/A	10,000
	Invitation & Greeting Cards Trading	15,000	N/A	10,000
	Laboratories Tools & Requisites Trading	15,000	N/A	10,000
	Ladies Tailoring	15,000	N/A	10,000
	Ladies Wears Tailoring & Embroidery Workshop	15,000	N/A	10,000
	Ladies' Garment Trading	15,000	N/A	10,000
	Laundry Services	15,000	N/A	10,000
	Light Fitting & Fixtures Trading	15,000	N/A	10,000
	Medical, Surgical Equipment & Instruments Trading	15,000	N/A	10,000
	Medical Equipment Rental	15,000	N/A	10,000
	Men's Garment Trading	15,000	N/A	10,000
	Mini Store	15,000	N/A	10,000
	Music and Video	15,000	NMC	10,000
	Natural Herbs trading	15,000	DM	10,000
	Nutritional Product Store	15,000	N/A	10,000
	Nuts Trading	15,000	N/A	10,000



Segment	Activity	Commercial License Fee (₪)	External Approval	Minimum Share Capital (₪)
	Para-Pharmaceutical Products Trading	15,000	N/A	10,000
	Perfumes & Cosmetics Trading	15,000	N/A	10,000
	Photo Studio	15,000	N/A	10,000
	Promotional Gift Preparation	15,000	N/A	10,000
	Protective Garments & Vests Trading	15,000	N/A	10,000
	Ready-Made Garments	15,000	N/A	10,000
	Roastery	15,000	N/A	10,000
	Shoe Trading	15,000	N/A	10,000
	Shopping Centre (Mall)	15,000	DM	10,000
	Slippers & Sandals Trading	15,000	N/A	10,000
	Snack Food Trading	15,000	DM	10,000
	Software Trading	15,000	N/A	10,000
	Soap & Hair Care Products Trading	15,000	N/A	10,000
Community Outlet	Specialty Store	15,000	N/A	10,000
	Spices Trading	15,000	N/A	10,000
	Stationery Trading	15,000	N/A	10,000
	Sterilizers & Disinfectants Trading	15,000	N/A	10,000
	Sports Wear Trading	15,000	N/A	10,000
	Sunglasses Trading	15,000	N/A	10,000
	Supermarket	15,000	DM	10,000
	Tea Trading	15,000	N/A	10,000
	Telephone Accessories	15,000	N/A	10,000
	Textile Trading	15,000	N/A	10,000
	Toys & Games Trading	15,000	N/A	10,000
	Uniforms Trading	15,000	N/A	10,000
	Unique & Special Goods Trading	15,000	N/A	10,000



Segment	Activity	Commercial License Fee (₪)	External Approval	Minimum Share Capital (₪)
	Watches & Clocks & Spare Parts Trading	15,000	N/A	10,000
	Medical Gas Trading	15,000	N/A	10,000
	Persons with Special Needs Equipment Trading	15,000	N/A	10,000
	Emergency Collection Trading	15,000	N/A	10,000
	Veterinary Medicines Trading	15,000	DM-PH, MOCCAE	10,000
	Car Parking Systems & Equipment Trading	15,000	N/A	10,000
General Trading	General Trading	30,000	N/A	50,000
Recreation Facilities	Auditorium	15,000	DM	10,000
	Recreational Playground	15,000	DM	10,000
	Theatre and Cinema	15,000	NMC	10,000
	Theme Park	15,000	DM	10,000
	Waterpark	15,000	DM	10,000
	Entertainment for people with Disability	15,000	CDA	10,000
Advertising	Design & Artwork Services	15,000	N/A	10,000
	Merchandising services	15,000	N/A	10,000
	Advertising Agency	15,000	N/A	10,000
	Advertising Research & Consultancies	15,000	N/A	10,000
Auto Rentals	Buses Rental	15,000	RTA	10,000
	Car Rental By Electronic Media & Smart Apps	15,000	RTA	10,000
Auto Spare Parts & Accessories	Electric Vehicles Charging Stations & Systems & Spare Parts Trading	15,000	N/A	10,000
Automobile	Motorcycles Trading	15,000	N/A	10,000



Segment	Activity	Commercial License Fee (AED)	External Approval	Minimum Share Capital (AED)
Electronic and Electrical Equipment & Requisites	Electrical & Electronic Appliances Spare Parts Trading.	15,000	N/A	10,000
	Vending Machines Trading	15,000	N/A	10,000
Marketing & PR	Blogging Services	15,000	N/A	10,000
	Public Relations Management	15,000	N/A	10,000
Other Trading	Fire Fighting & Safety Equipment Trading	15,000	DCD	10,000
	Scientific & Laboratory Equipment Trading	15,000	N/A	10,000
Transport Services	Luxury Motor Vehicles Services	15,000	RTA	10,000

*One: Each licensee is permitted to carry out one primary activity under their license. Any additional activities may be added upon request, subject to the Authority's approval and the payment of applicable additional charges.

12.1 Food & Beverage

12.1.1 Bakery

Retail sale of a wide variety of bakery products including different types, shapes, and sizes of bread, buns, croissants, cakes, pies, and similar baked goods. These may be made by baking dough composed of flour and water, with or without natural additives such as fruits, nuts, or fats to enhance flavour and colour.

12.1.2 Cafeteria

Retail provision of snacks, juices, and beverages for immediate consumption by the public.

12.1.3 Coffee Shop

Retail provision of coffee, tea, juices, biscuits, certain cakes, and ice creams for immediate consumption by the public.

12.1.4 Floating Restaurant

Includes ships, boats or yachts suitably equipped for dining on board, including serving food and beverages while the ship is anchoring or on entertainment cruise, such firms are allowed to sell the activity-related materials in non-commercial quantities.

12.1.5 Ice Cream Shop

Includes shops which prepare and sell ice cream to the public for immediate consumption.

12.1.6 Juice & Soft Drinks Shop

Includes shops that provide fruits juices and other similar soft drinks for immediate consumption.

12.1.7 Organic Stores

Includes firms which offer organic products.

12.1.8 Pastry Trading

Includes shops engaged in preparing and selling pastries directly to the public for immediate consumption or selling un-cooked pastries to consumers in such a way that these can be cooked later.

12.1.9 Restaurant

Includes restaurants equipped with suitable installations to prepare and serve food and beverages and snacks, for immediate consumption by the public.

12.2 Community Outlets

12.2.1 Arab Wear Tailoring

shops engaged in tailoring Arab men's wear, such as "dishdashas" and others.

12.2.2 Arab Wear Trading

reselling of Arab ready-made wear, such as dishdashas, ghotra, bishts, oqal and caps, also, women traditional cloak (aba) head covers, veils.

12.2.3 Advertising Requisites Trading

Includes reselling indoor and outdoor advertising requisites like boards, electric and non-electric signs as well as promotional gifts and similar items.

12.2.4 Audio-visual, Recording Equipment & Accessories Trading

Includes reselling audio-visual electronic equipment, involving radio sets, gramophones, loud-speakers television and video sets, cinematography projectors, slides projectors, instant translators respectively, also, cinematography and television photographing systems, as well as other non-commercial equipment used for photographing and recording in studios.

12.2.5 Baby Food Trading

Includes reselling baby food, such as liquid or powdered milk, beverages, juices and other dried or liquid foods.

12.2.6 Baby Wear Trading

Includes reselling of children's swaddling clothes, nappies, night wear, party clothes, shirts, trousers, and others.

12.2.7 Beauty & Personal Care Equipment Trading

Includes reselling equipment and supplies used in beauty and hair salons, rehabilitation, and personal care centres, also, health-related equipment like pure and flavoured oxygen generators, relaxation and massage equipment like chairs, beds, steam and sauna rooms, other similar equipment that is not classified as medical or sport equipment.

12.2.8 Beauty & Personal Care Requisites Trading

These include trading in body care requisites and cleaning such as cotton buds, toothbrushes, picks, dental floss, combs, hairbrushes, nail and hair cutters and other requisites apart from pharmaceuticals and cosmetics.

12.2.9 Books, Newspaper and Publication Trading

Includes reselling different books in various fields of knowledge in different languages as well as in magazines and newspapers.

12.2.10 Blankets, Towels & Linens Trading

Includes reselling households of blankets and linen, including bedcovers, furniture covers, bed sheets, towels, pillows, cushions, covers and all the other similar products.

12.2.11 Bread & Bakery Products Trading

Includes reselling of different types of bread and bakery products, including but not limited to cakes, biscuits, and toasted bread.

12.2.12 Camping Requisites Trading

Includes reselling utensils for food and beverage preservation during camping and picnics, , lighting, tents, linen, clothes, shoes, kits, and other requisites usually used in camping and picnics.

12.2.13 Carpet Trading

Includes reselling all types of carpet, including moquette and decor machine-made pieces.

12.2.14 Coffee Trading

Includes reselling coffee beans, whether in bulk or consumer packs.

12.2.15 Commercial Library

Includes any outlet that maintains collections such scientific and literary books, reference books, periodicals, magazines, and audio-visual aids and makes them available for others to use or borrow either for free or for a fee.

12.2.16 Computer Equipment Requisites Trading

Includes reselling computers and accessories, including servers, modems, monitors, and central processing units, printers, drawing and programmed discs, disc readers, and memory and file storage requisites.

12.2.17 Computer & Data Processing Requisites Trading

Includes reselling tapes, CD-ROMs, ribbons, printers' ink, paper, and other requisites used in computer operation and data storage.

12.2.18 Computer and Electronic Accessories

Retail provision of computers, computer and electronic accessories.

12.2.19 Confectionery & Chocolate Trading

Includes re-selling of all kinds of flavoured confectionaries such as caramels, toffee, gums, lollipops, boiled sweets.

12.2.20 Convenience Store

Retail provision of general consumer goods.

12.2.21 Dairy Products Trading

Includes reselling fresh and preserved milk, whether in liquid, powdered or condensed form, also, dairy products including cheese, butter, cream, and others, in aw, canned, or preserved form.

12.2.22 Dates Trading

Includes reselling of all kinds of dates whether soft, semi crunchy, or crunchy.

12.2.23 Department Store

Includes commercial firms engaged in trading various consumer or capital goods which are placed in different sections according to type to facilitate the selling process, such sections include household furniture, textiles and linens, readymade garments, shoes, electric appliances, household utensils, perfumes, medicines, gifts, toys and foodstuff, such store may include a cafeteria to provide snacks and drinks and salons for gents' hair dressing.

12.2.24 Digital Printing and Copying

Retail provision of copying, binding of documents, audio or video duplication and related activities.

12.2.25 Disinfectant Booth Trading

Includes reselling disinfectant booths which are installed in different places to disinfect all individuals and vehicles entering and exiting the area.

12.2.26 Educational Aids Trading

Includes reselling drawings, specimens, maps, samples, as well motion pictures and T.V. documentaries and slides usually used for facilitating education.

12.2.27 Face Masks & Gloves Trading

Includes reselling face masks, and respirators and gloves intended for protection against germs and to prevent the transmission of germs.

12.2.28 Films & Photography Materials Trading

Includes reselling photographic materials like films, discs, chips, and others.

12.2.29 Filters & Purification Devices Trading

Includes reselling filters and air purifiers liquid strainers and filters and industrial filtering equipment.

12.2.30 Flavours & Fragrances Trading

Includes reselling flavours and fruit extracts used in processing food, also fragrances used in manufacturing aromatics and cleaning products.

12.2.31 Flower Shop

Retail provision of flowers and plant arrangements.

12.2.32 Flowers & Ornamental Plants Trading

Includes reselling and arranging various types of raw flowers and ornamental plants.

12.2.33 Foodstuff Supply Services

Includes supplying fresh or canned foodstuff to other entities for direct consumption or for industrial use.

12.2.34 Gents Tailoring

Includes shops engaged in tailoring men's and boys' clothes, including uniforms for schools and work wear for staff in the public and private sector, it excludes military clothing and uniforms.

12.2.35 Gents Wears Tailoring & Embroidery Workshop

Includes shops comprising numerous sewing machines and tailors for sewing men and boy apparel, as well as men formal uniforms such as school clothing as well as work wear for staff and workers in the public and private sector, it excludes military clothing and uniforms.

12.2.36 Gift Trading

These include trading in gift items and related accessories.

12.2.37 Grocery Store

Includes commercial outlets which sell consumer products such as fresh, canned food, household utensils, and detergents.

12.2.38 Healthcare Equipment & Furniture Supply

Outlets that offer clients planning services for medical equipment and furniture and/or supply these equipment and furniture.

12.2.39 Handbags & Leather Products Trading

Includes reselling handbags made from leather, fiber, textile, or plastic, also, leather purses, belts, leather, and office requisites, leather clothes are excluded.

12.2.40 Hypermarket

Includes commercial firms engaged in trading various consumer goods which are placed in different sections according to type to facilitate the selling process, such sections include household furniture, textiles and linens, readymade garments, shoes, electric appliances, household utensils, perfumes, medicines, gifts, toys and foodstuff, such stores may include a cafeteria to provide snacks includes firm's salons involved in gents' hair dressing.

12.2.41 Home Furniture Trading

Includes reselling household beds, bedroom sets, wardrobes, sofas and chairs, tables and requisites, mirrors, hangers, also furniture for hotels and restaurants totally or partially made of wood, plastic, glass, metal, fiberglass, or others.

12.2.42 Honey & Apiary Accessories Trading

Includes reselling raw, purified, refined, and bottled honey, also, royal jelly, pollen, propolis as well as beehives, beeswax sheets, honey extractors and other apiary accessories.



12.2.43 Household Electrical Appliances Trading

Includes reselling refrigerators, freezers, water coolers, washing machines and dryers, dishwashers, vacuum cleaners, ironers, heaters, also, electric kitchenware, such as mixers, mincers, cutters, blenders, toasters, juice extractors, grinders, kettles, small scales, and other household appliances.

12.2.44 Imitation Jewellery Trading

Includes reselling costume or imitation jewellery, such as brooches, earrings, necklaces, bracelets, rings made from base metals plated with precious metals, or jewellery containing imitation stones such as imitation gems stones, imitation diamonds.

12.2.45 Illustrated Magazines & Catalogues Trading

Includes reselling of magazines, directories, catalogues, and other specialized publications used for promoting fashion, furniture, interior design, household items and others.

12.2.46 Invitation & Greeting Cards Trading

Includes reselling the greeting cards exchanged on special occasions and invitation cards for different occasions and events.

12.2.47 Laboratories Tools & Requisites Trading

Includes reselling laboratory requisites for scientific and medical testing and analysis, including glassware, instruments, apparatuses other than chemical solutions and equipment.

12.2.48 Ladies Tailoring

Includes shops engaged in tailoring women's and girls' dresses, skirts, blouses, party dresses, wedding dresses, nightdresses, women's formal uniforms such as school clothing as well as work wear for staff and workwomen in the public and private sector, it excludes military clothing and uniforms.

12.2.49 Ladies Wear Tailoring & Embroidery Workshop

Includes shops and workshops engaged in tailoring ladies' wear with embellishments such as embroidery, affixing coloured ribbons and ornamental stones manually or by sewing machines.

12.2.50 Ladies Garment Trading

Includes reselling ladies' shirts and trousers, party and evening dresses, maternity clothes, wedding dresses, night and in-house wear, beach and bath wear, scarves, and others.

12.2.51 Laundry Services

Collection of clothes, curtains, bed sheets, small carpets etc. for laundry and their delivery after cleaning.

12.2.52 Light Fitting & Fixtures Trading

Includes reselling lighting lamps, ornamental ceiling lamps (except crystal chandeliers) switch keys and sockets. This also includes electric bells, spotlights, garden, and house lighting devices.

12.2.53 Medical, Surgical Equipment & Instruments Trading

Includes reselling instruments and equipment used in hospitals and clinics for diagnosis, treatment, surgical operations, medicine and blood preservation, X-raying, sterilization, waste disposal, physical therapy, and rehabilitation, also, manual kits. Any local trading of the imported products is subject to the UAE customs and laws and regulations.

12.2.54 Medical Equipment Rental

Includes renting medical equipment to medical facilities as well as light devices needed by medical professionals who undertake home healthcare services such as blood pressure and cardiac monitors, medical thermometers, oxygen tanks etc.

12.2.55 Men's Garment Trading

Includes reselling men's garments, such as shirts, suits, coats, jackets, socks, ties, and others.

12.2.56 Mini Store

Mini stores are established in public access areas for retail sales of consumer goods, such as refreshments, gifts, magazines, and newspapers, as well as some personal goods and requisites.

12.2.57 Music and Video

Retail provision of consumers of CDs, tapes, DVDs, and similar media.

12.2.58 Natural Herbs Trading

Includes reselling raw and dried plants, herbs tisanes and fruits used for medication and treatment, without involving any industrial processes.

12.2.59 Nutritional Products Store

Retail provision of diet and weight management products.

12.2.60 Nuts Trading

Includes reselling of all kinds of nuts, whether raw or processed for consumption.

12.2.61 Para-Pharmaceutical Products Trading

Includes reselling para-pharmaceutical products not directly used for medication or treatment, including plasters, after-shave lotions, creams, anti-smoking products, toothpastes, mouth wash and others sterilization products.

12.2.62 Perfumes & Cosmetics Trading

Includes reselling different types of concentrated or light perfumes whether manufactured synthetically or extracted from plant or animal sources, also cosmetics, such as body creams, lotions eye make-up and facial cosmetics.

12.2.63 Photo Studio

Retail provision of photography and photographic development services.

12.2.64 Promotional Gifts Preparation

Engraving and/or printing names, drawings, affixing photos or trademarks on promotional gifts such as pens, watches, stationery, etc. for a price.

12.2.65 Protective Garments & Vests Trading

Includes reselling protective costumes and vests for different uses, like fire resistant wear, athletes, and medical wears, also, body cooling vests, which can be worn under and above clothes.

12.2.66 Ready-Made Garments

Includes Shops selling of all types of readymade garments.

12.2.67 Roastery

Includes small shops engaged in roasting nuts, coffee beans, spices, cereals, or others, and packing in small consumer packs, as well as carrying out roasting for others, also, reselling gifts, novelties, artificial flowers and some foodstuff items. Such shops are small, and they are not classified as industrial firms of category (D) of the Dubai Municipality's industrial classification system, which applies to larger-scale manufacturing and industrial operations. Accordingly, such roasteries are treated as service or retail establishments and not as full industrial entities.

12.2.68 Shoe Trading

Includes reselling footwear made from leather, rubber or plastic and intended to protect and provide comfort to human feet.

12.2.69 Shopping Centre (Mall)

Includes centers which consist of a large number of shops, halls, exhibitions, and offices where commercial activities of selling goods and various products or providing recreational and social services such as entertainment centers, restaurants, some housing units may be part of the larger development; however, residential functions are not governed under this activity. This facility will only act as a management of mall operations. All the Activities inside the mall must obtain a separate approval and Commercial License from DHCA

12.2.70 Slippers & Sandals Trading

Includes reselling men and women open-sided slippers and sandals made for different uses and by any material.

12.2.71 Snack Food Trading

Includes reselling snacks packed in bags or well-sealed packs, such as potato chips or cheese balls, etc.

12.2.72 Software Trading

Includes reselling application software and its documentation that addresses the user's needs and problems, and may be applicable in different areas, such as medicine, accounting, and engineering. It also involves application software designed to run on smartphones and mobile devices.

12.2.73 Soap & Hair Care Products Trading

Includes reselling hair care products like shampoo, oils, lotions, tonics, whether chemically originated or from natural extracts (herbs), also, toilet and hand washing soap in bars and liquid form, in addition to foamy soap and similar products.

12.2.74 Specialty Store

Retail provision of specialty goods.

12.2.75 Spices Trading

Includes reselling of dried, packed, or preserved spices, whether in raw form or after having been roasted, ground, blended or packed.

12.2.76 Stationery Trading

Includes reselling stationary, such as copying and writing paper, notebooks, record books, various types of pens and pencils, rulers, sharpeners, paper perforators, paper clipping requisites, ready stamps, typewriter ribbons and other stationary materials, also, drawing requisites including geometrical drawing pencils, decorative pens, rulers, triangular rulers, colours, colour pencils, ink, drawing paper and other similar materials.

12.2.77 Sterilizers & Disinfectants Trading

Includes trading of disinfectants and sterilizers made of chemicals, either in a gaseous or liquid form and used to eliminate microorganisms from hands, surfaces, floors, and clothes.

12.2.78 Sports Wear Trading

Includes reselling sportswear for sports and exercise, including socks, shoes, hats, gloves, balls, bags, and training suits.

12.2.79 Sunglasses Trading

Includes reselling spectacles with darkened lenses to prevent sunlight and high energy lights from damaging or causing discomfort to the eyes, including cosmetic contact lenses and frames. The activity does not include the provision of any services such as ophthalmological examinations and preparation of medical glasses, etc.

12.2.80 Supermarket

Includes commercial complexes involved in selling fresh, preserved, or canned foodstuff, household utensils and tools, detergents, and other consumer goods for the personal use of the customers.

12.2.81 Tea Trading

Includes reselling tea, whether in bulk or consumer packs.

12.2.82 Telephone Accessories

Retail provision of telephone and telephone accessories (i.e., mobile phones, paging systems, telephones).

12.2.83 Textile Trading

Includes reselling textiles and fabrics used for sewing ready-made garments.

12.2.84 Toys & Games Trading

Includes reselling children's toys and dolls, manual, electric or electronic games, bicycles, cars, boats, airplanes, and other toys for children's use.

12.2.85 Uniforms Trading

Includes reselling ready-made uniforms, for hotels, airlines, schools and others, as well as related requisites including, hats, helmets, socks, gloves, shoes, ties, bags, badges, and others, it excludes military clothing and uniforms.

12.2.86 Unique & Special Good Trading

Includes display and trade of unique and special goods such as antiques, frames, furnishings, and other similar products, provided the products displayed are in limited quantities.

12.2.87 Watches & Clocks & Spare Parts Trading

Includes reselling watches, clocks, alarm clocks and timing mechanisms, instrument panel clocks, time-recording equipment, and equipment for measuring, recording, and displaying intervals of time such as parking meters, time clocks, process timers, and their components and accessories.

12.2.88 Medical Gas Trading

Includes reselling specially bottled gases for medical and treatment purposes, including oxygen, sterilization and anesthesia gases.

12.2.89 Persons with Special Needs Equipment Trading

Includes reselling equipment and articles for the handicapped or persons with temporary or permanent disabilities and senior citizens. They are designed to work as artificial or auxiliary organs during the medical treatment process or permanently replacing an amputated organ. It involves wheelchairs, walkers, special beds as well as pacemakers and controlling devices for hypertension, diabetes, cholesterol and hearing aids.

12.2.90 Emergency Collection Trading

Includes trading emergency medical bracelets and pendants that contain medical details of the holder, and which will give the ambulance and emergency team the opportunity to get important information at once, and thus be treated correctly, especially those suffering life-threatening allergies or those dependent on particular medication.

12.2.91 Veterinary Medicines Trading

Includes reselling any type of formulation that contains one or more medical substances and which is used to deal with the prevention, diagnosis and treatment of disease, disorder and injury in domesticated or wild animals.

12.2.92 Car Parking Systems & Equipment Trading

Includes selling the systems and equipment for traditional and automated car parks, including automatic robots, ultrasonic sensors, access controllers, CCTV and remote monitors, dynamic signage, vehicle detectors, automatic barriers, such firms are allowed to carry out the installation, repair and maintenance services for the equipment they deal in.

12.3 General Trading

12.3.1 General Trading

Includes commercial firms engaged in importing, trading, and re-exporting of any of the allowed goods and activities that need special approvals and require NOC from the competent department.

12.4 Recreational Facilities

12.4.1 Auditorium

A venue to accommodate an audience in a building or standalone for public meetings, lectures and performances.

12.4.2 Recreational Playground

Includes outdoor playgrounds intended for children's recreation and enjoyment and furnished with recreational equipment such as inflatable items, electric cars, swings, climbers, and electronic games.

12.4.3 Theatre and Cinema

A venue operating on a commercial basis for viewing motion pictures ("movies" or "films"). which caters to the public, who attend by purchasing a ticket. The motion picture is projected with a movie projector onto a large projection screen at the front of the auditorium.

12.4.4 Theme Park

A specific type of amusement recreational park, with a theme pertaining to a certain subject or group of subjects, that includes entertainment attractions, rides, and other events, held in a fixed location that accommodates large numbers of people.

12.4.5 Water Park

An amusement recreational venue that features water play areas, such as water slides, splash pads, spray grounds (water playgrounds), lazy rivers, and includes other recreational bathing, swimming, or barefoot environment.

12.4.6 Entertainment for people with Disability

Including offering recreational programs for people of determination, these programs are designed to promote inclusion, minimize deconditioning, optimize physical functioning, and enhance overall well-being, it includes sport activities, yoga classes, life skills, cultural and music arts, dance classes, cooking classes, summer camps, field trips.

12.5 Advertising

12.5.1 Design & Artwork Services

Includes providing a wide range of design and artworks to firms engaged in printing and publishing. This includes designing books, magazine covers, stamps, greeting cards and brochures, the process may take the traditional for modern techniques.

12.5.2 Merchandising services

Includes firms engaged in displaying and presenting products in supermarkets and retail stores to maximize sales, including wrapping some goods with gifts, pictures or cards to promote.

12.5.3 Advertising Agency

Includes firms introduce the products and services of the clients to the public through creating and placing advertising in different media, including published magazines, newspapers, periodicals, outdoor advertising in billboards, panels and car and bus carding, radio and television advertising, the Internet and mobile phones.

12.5.4 Advertising Research & Consultancies

Includes providing advertising organizations advice and assistance on the creation of advertising campaigns and placement of such advertising in periodicals in order to encourage and persuade consumer behavior with respect to a commercial offering , also to employing different methodologies of research that works to improve the effectiveness and efficiency of advertising, such firms are not allowed to conduct field questionnaire before getting approval from the competent authority.

12.6 Auto Rentals

12.6.1 Buses Rental

Includes leasing, without drivers, buses and other public transport either by means of personal lease for a short period of time or through long contract arrangements with schools to transfer students or with private and public firms to transport employees.

12.6.2 Car Rental by Electronic Media & Smart Apps

Including firms authorized by the RTA to provide the rental service via calls, electronic media, smart apps, or any other means, it involves organizing the booking, e-Payment, information and customer support services.

12.7 Auto Spare Parts & Accessories

12.7.1 Electric Vehicles Charging Stations & Systems & Spare Parts Trading

Includes reselling public charging stations used to supply electric energy for the recharging of electric vehicles that use electricity instead of conventional petrol, whether such stations located at retail shopping or public places or on-streets, as well as the same charging systems used for residential and offices charging, such firms are allowed to carry out the installation, repair and maintenance services for the equipment they deal in.

12.8 Automobile

12.8.1 Motorcycles Trading

Includes reselling the two or three wheeled motorized motorcycles for cruising in paved roads or for off-road use, including selling spare parts and motorcyclists accessories such as helmets.

12.9 Electronic and Electrical Equipment & Requisites

12.9.1 Electrical & Electronic Appliances Spare Parts Trading

Includes reselling the spare parts of the audio-visual electronic equipment, involving radio sets, gramophones, loud-speakers television and video sets, , cinematography and television cameras, also, refrigerators, freezers, water coolers, washing machines and dryers, dishwashers, vacuum cleaners, ironers, heaters, electric kitchen mixers, mincers, cutters, blenders, toasters, juice extractors, grinders, kettles.

12.9.2 Vending Machines Trading

Includes reselling vending machines located in public places for selling beverages and snacks, newspapers and publications, DVD's, cigarettes, photo booths, as well as paying public services charges such as Etisalat bills payment machines.

12.10 Marketing & PR

12.10.1 Blogging Services

Includes bloggers who establish regular personal journals or diaries on the internet to record their thoughts, opinions, or experiences and make it available for other people to read and respond to.

12.10.2 Public Relations Management

Including firms perform as a connecting link between commercial entities and the media to introduce and shed light on their activities and achievements as well as promoting corporate image through leaflets, produce information reflecting transparency, establishing positive relations with customers by visiting and participating in gatherings, enhance their employees' sense of belonging.

12.11 Other Trading

12.11.1 Fire Fighting & Safety Equipment Trading

Includes reselling of equipment and machinery used in vocational safety, labor accident preventives, natural hazards protective tools, also, firefighting equipment like electric cables, smoke exhaust fans, alarm bells, manual extinguishers, hoses, sprinklers, pumps, dampers, emergency/exit lights, nozzles, automatic fire detectors, wet fire systems.

12.11.2 Scientific & Laboratory Equipment Trading

Includes the resale of all equipment, machinery and tools made of glass and used in scientific, medical and research laboratories.

12.12 Transport Services

12.12.1 Luxury Motor Vehicles Services

Includes firms specializing in providing passenger transport by luxury motor vehicles within or outside cities or as per order.

Cluster 7 - Business Support

13. Business Support

13.1 Issuance and renewal of Commercial Licenses for the Business Support cluster, segments and activities are subject to obtaining appropriate approvals or no objection certificate from the relevant authorities in Dubai/UAE as indicated below (if applicable).

13.2 Issuance of Commercial Licences for Healthcare, Architectural & Engineering Consultancy, Business Events Management, Exhibition Organization & Management and Festival organization & Management are restricted to persons that are currently licensed to undertake that precise activity by the relevant authorities in Dubai or elsewhere in the UAE as indicated below.

13.3 Issuance of Commercial License under this cluster may require any additional documents and criteria such as experience and qualifications in the relevant field.

13.4 Activities under the segment "Investment Company" cannot be combined with an activity listed in any other Segment.

Allowable Activities: One*

Segment	Activity	Commercial License Fee (₪)	External Approval	Minimum Share Capital (₪)
Consultancy	Architectural & Engineering Consultancy	15,000	N/A	Branch of UAE Company
	Branding & Promotion Consultancy	15,000	N/A	10,000



Segment	Activity	Commercial License Fee (₪)	External Approval	Minimum Share Capital (₪)
	Healthcare Architectural & Engineering Consultancy	15,000	N/A	Branch of UAE Company
	Hospitality Management Consultancy	15,000	N/A	10,000
	Human Resource Consultants	15,000	N/A	10,000
	IT Consultancy	15,000	N/A	10,000
	Interior Design Consultancy	15,000	N/A	10,000
	Management Consultancy	15,000	N/A	10,000
	Market Research Consultancy	15,000	N/A	10,000
	Medical Equipment Consultancy Services	15,000	N/A	10,000
	Project Management Consultancy	15,000	N/A	10,000
	Spa & Fitness Clubs Consultant	15,000	N/A	10,000
	Social & Family Consultancy	15,000	CDA	10,000
Healthcare Consultancy	Healthcare Management Consultancy	15,000	N/A	10,000
	Healthcare Quality Consultancy	15,000	N/A	10,000
	Pharmaceutical Consultancy	15,000	N/A	10,000
Healthcare Management	Healthcare Accreditation Certification	15,000	N/A	10,000
	Healthcare Facility Operator	15,000	N/A	10,000
	Healthcare Management	15,000	N/A	10,000
	Medical Billing Service	15,000	N/A	10,000



Segment	Activity	Commercial License Fee (₹)	External Approval	Minimum Share Capital (₹)
	Medical Coding Service	15,000	N/A	10,000
	Medical Transcription Service	15,000	N/A	10,000
	Sterilization Services	15,000	N/A	10,000
Facility Management	Non-Healthcare Facility Operator	15,000	N/A	10,000
	Facility Management Services	15,000	N/A	10,000
Professional Organization	Professional Organization	15,000	N/A	Branch of UAE/Foreign Company
Executive Search	Executive Search	15,000	N/A	10,000
Outsource	Operations Support	15,000	N/A	10,000
	Medical Manpower Supply	15,000	N/A	Branch of UAE Company
Event Management	Business Events Management	15,000	N/A	Branch of UAE Company
	Exhibition Organisation Management	15,000	N/A	Branch of UAE Company
	Festival Organisation Management	15,000	N/A	Branch of UAE Company
	Conferences & Seminars Organizing	15,000	RERA	10,000



Segment	Activity	Commercial License Fee (₪)	External Approval	Minimum Share Capital (₪)
	Sports Exhibitions Organizing	15,000	GAS	10,000
	Auction Organizing	15,000	N/A	10,000
	Performing Arts & Music Festivals	15,000	N/A	10,000
Information Technology	IT Infrastructure	15,000	N/A	10,000
	Portal	15,000	N/A	10,000
	Internet Services	15,000	SIRA, TDRA	10,000
	Web-Design	15,000	N/A	10,000
	Social Media Applications Development & Management	15,000	N/A	10,000
	Education & Training Computer Software	15,000	N/A	10,000
	Cyber Risk Management Services	15,000	N/A	10,000
	Data Entry Services	15,000	N/A	10,000
	Internet Content Provider	15,000	N/A	10,000
	Computer System Housing Services	15,000	N/A	10,000
	Computer Graphic Design Services	15,000	N/A	10,000
	Computer Repair & Maintenance	15,000	N/A	10,000
Investment Company	Establishment and Owning Shares in other companies	15,000	N/A	2,000,000
Marketing	Marketing Management	15,000	N/A	10,000
Banking	Bank Brokers	15,000	SCA	10,000



Segment	Activity	Commercial License Fee (AED)	External Approval	Minimum Share Capital (AED)
Family Offices	Single Family Office	15,000	N/A	10,000
Financial Services	Financing Operations	15,000	CB-UAE	10,000
	Financial Instruments Quotation Services	15,000	SCA	10,000
	Collateral Management Services	15,000	N/A	10,000
Gaming	Gaming Studio	15,000	N/A	10,000
	Virtual Reality & Augmented Reality Provision & Development Services	15,000	N/A	10,000
	Gaming Production Service Providers	15,000	N/A	10,000
	Online Gaming Services	15,000	N/A	10,000
	Gaming Development Services	15,000	N/A	10,000
	Gaming Engine Operation	15,000	N/A	10,000
	Gaming Consultancy Services	15,000	N/A	10,000
	Gaming Community Management	15,000	N/A	10,000
Insurance	Claims Recovery Services	15,000	N/A	10,000
	Insurance Consultancies	15,000	N/A	10,000
	Insurance Brokers	15,000	CB-UAE	500,000
Investment	Investment in Commercial Enterprises & Management	15,000	N/A	10,000
	Investment in Industrial Enterprises & Management	15,000	N/A	10,000
	Investment in Tourist Enterprises & Management	15,000	N/A	10,000

Segment	Activity	Commercial License Fee (AED)	External Approval	Minimum Share Capital (AED)
	Investment in Health Enterprises & Development	15,000	N/A	10,000
	Investment in Educational Enterprises & Management	15,000	N/A	10,000
	Investment in Sport Enterprises & Management	15,000	N/A	10,000
	Investment in Water Enterprises & Development	15,000	N/A	10,000
Telecom Requisites	SIM Trading	15,000	TDRA	10,000
Telecom Services	Security & Surveillance Systems Installation & Maintenance	15,000	SIRA	10,000
	Internal Communication Network Installation & Maintenance	15,000	N/A	10,000
	Mobile Phone Repair	15,000	N/A	10,000
Web3 services	Metaverse Service Provider	15,000	N/A	10,000
	Development of Blockchain Software and Applications	15,000	N/A	10,000
	Web3 Consultancy Services	15,000	N/A	10,000

*One: Each licensee is permitted to carry out one primary activity under their license. Any additional activities may be added upon request, subject to the Authority's approval and the payment of applicable additional charges.

13.2 Consultancy

13.2.1 Architectural & Engineering Consultancy

Provision of consultancy services for the design, construction, commissioning, and maintenance of facilities. This does not include active project management of construction sites.

13.2.2 Branding & Promotion Consultancy

Branding design, promotion and website development for healthcare organizations and others.

13.2.3 Healthcare Architectural & Engineering Consultancy

healthcare related consultancy services for the design, construction, commissioning, and maintenance of healthcare facilities. This does not include active project management of construction sites.

13.2.4 Hospitality Management Consultancy

managing hotels owned by others and licensed by the competent authorities, includes, , supplying the personnel who carry out the duties and responsibilities, provided that the prevailing laws and regulations are observed.

13.2.5 Human Resource Consultants

Preparing studies on manpower planning and enhancing employee performance by identifying and addressing technical, psychological, and behavioural challenges. This includes analysing employee-related issues and developing effective solutions through reports, consultations, and professional recommendations. It also involves designing specialized training programs to overcome workplace challenges, improve employee skills, and enhance overall performance.

Additionally, Human Resource Consultants develop corporate culture transformation programs to align company values with leadership and employee goals. These initiatives foster cohesive team relationships, promote shared values and visions, and create a work environment that enhances engagement, collaboration, and overall organizational success.

13.2.6 IT Consultancy

Conducting healthcare IT needs assessment, programming, and implementation of healthcare IT solutions, developing, and managing functional Information Technology systems through computer networking, interfacing etc. to achieve IT system integration.

13.2.7 Interior Design Consultancy

Preparing landscaping and interior drawings and designs for residential, commercial and retail buildings, hotels, and offices.

13.2.8 Management Consultancy

Provision of administrative consultancies and studies to public and private entities regarding administrative and performance analysis, internal policy formulation, organizational restructuring, strategic plans development and innovative work procedures.

13.2.9 Market Research Consultancy

Conducting field surveys and questionnaires to explore the opinion of consumers, producers and distributors on goods and services.

13.2.10 Medical Equipment Consultancy Services

Includes providing healthcare facilities with consultations on specifications of the medical equipment and instruments and where to locate and analyzing equipment efficiency and marketing planning and setting standards for students learning and curriculum designing.

13.2.11 Project Management Consultancy

Carrying out technical and economic studies for different commercial and economic establishments including preparation of tender documents, prequalification of consultants and contractors, assessment of financial offers and follow up of execution on the technical and engineering levels. This does not include active project management of construction sites.

13.2.12 Spa & Fitness Clubs Consultant

Technical study and consultation regarding investing in spa and fitness clubs, location and architectural design, technical and economic feasibility, operational and administrative analysis, and marketing and promotional plans.

13.2.13 Social & Family Consultancy

includes firms specialized in offering a variety of social and family guidance services to families regarding the area of social growth, assisting families in solving their problems, organizing workshops for dealing with family guidance and how to address children and adolescents' problems.

13.3 Healthcare Consultancy

13.3.1 Healthcare Management Consultancy

Providing healthcare management consultancy and studies to public and private entities regarding healthcare administration analysis, internal policy formulation, organizational restructuring, strategic plans development and innovative work procedures.

13.3.2 Healthcare Quality Consultancy

Providing advisory services related to healthcare standards, quality, and compliance to ensure patients' and providers' safety.

13.3.3 Pharmaceutical Consultancy

Providing services related to pharmaceutical organizations business strategies, business analysis, operations, IT systems, industry standards and quality oversight to ensure business compliance with regulations.

13.4 Healthcare Management

13.4.1 Healthcare Accreditation Certification

Firms that operate accredited qualification schemes in the healthcare sector.

13.4.2 Healthcare Facility Operator

Providing operational services that facilitate the management of healthcare provider(s) services.

13.4.3 Healthcare Management

Managing and operating Healthcare services.

13.4.4 Medical Billing Service

Billing and collection services for healthcare providers.

13.4.5 Medical Coding Service

identification and documentation/data entry of medical codes that correspond to specific medical records.

13.4.6 Medical Transcription Service

Providing services related to the preparation of medical reports based on dictation and/or medical records. This includes accurately converting physician notes, clinical findings, and other healthcare documentation into well-structured medical reports while ensuring compliance with medical terminology standards and confidentiality regulations.

13.4.7 Sterilization Services

Providing safe and reliable sterilization services, decontamination and packaging for medical devices, equipment, and consumables to be used by healthcare providers.

13.5 Facility Management

13.5.1 Non-Healthcare Facility Operator

providing services that support the operations of non-healthcare providers including building management and facility management services.

13.5.2 Facility Management Services

Providing managerial services to other firms such as public utilities, movie houses, restaurants, parks, private schools and hospitals, industrial and commercial firms, all under prevailing laws and regulations. These firms are neither allowed

to provide the manpower to such facilities, nor to engage in the activities of maintenance and cleaning, they are also not permitted to practice labor recruitment and employment brokerage or temporary employment.

13.6 Professional Organization

13.6.1 Professional Organization

A UAE-registered professional organization representing healthcare professionals and working in the public interest to support, develop, and strengthen the healthcare industry and community. The organization operates on a not-for-profit basis and focuses on collective professional benefit, education, advocacy, and industry collaboration.

13.7 Executive Search

13.7.1 Executive Search

Sourcing talented individuals in leadership, executive or professional roles and delivering best practice retainer-based search services on behalf of client organizations.

13.8 Outsourcing Services

13.8.1 Operations Support

Licensees providing outsourcing services to Clients for office operations function subject to the Guidelines issued by DHCA.

13.8.2 Medical Manpower Supply

Supplying medical manpower for public and private medical facilities and providing immigration sponsorship for such manpower.

13.9 Event Management

13.9.1 Business Events Management

Promoting and managing their own business events, or who are contracted by third parties to plan and manage corporate events.

13.9.2 Exhibition Organisation and Management

Providing organization and management of large-scale public exhibitions for various industries in large venues.

13.9.3 Festival Organisation and Management

Organizing and managing festivals for the local and international community.

13.9.4 Conferences & Seminars Organizing

Includes firms which offer conference and symposium organization and administration services to the government or private bodies. These services include the activities and measure necessary for holding conferences and symposia such as receiving the participants, organizing their residences, travel and the venue of the function and providing it with the necessary facilities. Certain aspects of the licensed activity will be subject to the rules and requirements of the applicable regulating authority, such as Dubai Tourism.

13.9.5 Sports Exhibitions Organizing

Includes firms specializing in organizing sport exhibitions for official departments and sport clubs in order to promote sport activities and facilities, as well as for commercial entities engaged in sport products and services.

13.9.6 Auction Organizing

Includes firms organize public auctions to sell properties or movables by experienced auctioneers and appraisers, and in specialized galleries or in any place specified by the concerned authority, also, carrying out related procedures, mainly obtaining auction permits, announcements, venue leasing, sorting outsold materials, transfer of ownership and value collection.

13.9.7 Performing Arts & Music Festivals

Includes establishments which organize and coordinate signature festivals or events the purpose of promoting music, performing arts, musicians and performing artists, regardless of genre or audience. Performing Arts and Music Festivals may recruit technical, administrative and artistic staff to carry out festivals, and seek commercial sponsorship for their activities. Also includes promotional activities for these works such as advertising, public relations and events through a licensed media provider.

13.10 Information and Technology

13.10.1 IT Infrastructure

Laying the technical foundations of information technology, which comprises the network, the systems, and the databases and preparing consultative studies along with the installations of the network and the systems.

13.10.2 Portal

Operating websites or applications that act as portals to the Internet to link buyers and sellers as well as service providers and users together to make commercial deals, the activity is restricted predominantly to online brokerage only apart from finalizing the transactions between said parties, firms performing this Activity are not allowed to conduct business for themselves.

13.10.3 Internet Services

Includes providing internet service to the public in shops, shopping centers and public places.

13.10.4 Web-Design

Including firms specializing in designing the pages of the electronic services sites, the internet is used here as an infrastructure.

13.10.5 Social Media Applications Development & Management

Includes firms specialized in helping businesses and others to utilize such social media like Facebook, twitter, YouTube, LinkedIn, Instagram to increase visibility and expand the number of regular visitors, which will boost customer base and consequently result in the grow of their businesses and services steadily over time, it involves providing content as well as managing such channels.

13.10.6 Education & Training Computer Software

Includes firms providing computer systems analysis and software design to the firms involved in education and training process, it involves analyzing the user's needs and problems and offering consultancy on the best economical solution and the programs necessary for realizing such a solution, also, software installation, testing and operation.

13.10.7 Cyber Risk Management Services

Includes firms which help others with the essential tools needed to identify and assess cyber threats which might include users themselves, networks, devices, all software, processes, information in storage, applications, including recommending effective measures to eliminate or manage cyber threats.

13.10.8 Data Entry Services

Includes firms which provide data entry services to computer systems and programs, the process involves ordinary data entry and documents scanning for final electronic storing. It involves converting data from one computer language to another. Such services are carried by specialized firms for others against remunerations, firms perform said services for themselves are not listed under this activity

13.10.9 Internet Content Provider

Includes firms specialized in providing internet sites with content and making them available for users.

13.10.10 Computer System Housing Services

Includes firms engaged in providing concerned companies and corporations with housing services to their computers and communication systems by means of securing them an adequate operational environment as well as providing them with maintenance and connections with communication networks.

13.10.11 Computer Graphic Design Services

Includes carrying computer drawing and designing for decorations, wedding and greeting cards, fashions, internet sites and many other activities, such works shall then be executed by specialized companies.

13.10.12 Computer Repair & Maintenance

includes the repair of desktop and laptop computers and peripheral equipment, involving magnetic disk drives, flash drives and other storage devices, printers, monitors, keyboards, internal and external computer modems, servers.

13.11 Investment Company

13.11.1 Establishment and Owning Shares in Other Companies

Forming subsidiary companies or owning shares or investing their own funds or securing funds to be invested in any business or firms or enterprises, including healthcare projects. This also includes managing and organizing the affairs of such companies.

13.12 Marketing

13.12.1 Marketing Management

Assisting businesses with marketing products and services to attract and retain customers, involving advice on planning, pricing, sale outlets, it includes digital marketing using digital channels to promote or market products and services to consumers and businesses, firms performing this Activity are not allowed to sell the products and services they are promoting.

13.13 Banking

13.13.1 Bank Brokers

Includes firms which act as mediators between clients and licensed financial institutions for direct buying and selling of local and foreign currencies deposited with local and foreign banks and financial institutions. Their activities are limited to brokerage to conclude deals in the favor of third parties. And they are not allowed to accept or keep clients' funds or money in any way.

13.14 Family Offices

13.14.1 Single Family Office

Includes offices founded by family members for the provision of services to the same single family; such services include wealth management, asset management, concierge work, day to day accounting and management of legal affairs,

corporate governance issues and all the administrative and office affairs; such firms are not allowed to offer any of the above mentioned services to any third party other than the family's own members, entities, businesses, trusts or foundations. (Note: The company can be individually owned or by a corporate entity but not as a branch. - The company cannot apply for change of activity or share transfer to a non-family member. - No other activities can be added under this license).

13.15 Financial Services

13.15.1 Financing Operations

This includes non-banking firms working in the field of loans and lending, whether by lending funds to companies in order to finance their sales or lending individual consumers to individual financing.

13.15.2 Financial Instruments Quotation Services

Includes firms specialized in displaying full range of data of the financial instruments derived from international exchanges via different media, such as newspapers, radio, TV, internet ...etc.

13.15.3 Collateral Management Services

Including firms specializing in providing custodial and management services in respect of goods pledged or charged to banks and other financial institutions, they mainly receive, store and later release said goods in accordance with the terms of the agreement concluded between them and other involved parties.

13.16 Gaming

13.16.1 Gaming Studio

Includes firms involved in multiple aspects of the gaming industry, including game development, content production, technology, distribution and publishing.

13.16.2 Virtual Reality & Augmented Reality Provision & Development Services

Includes firms specialized in 360-videos, post-production, fully interactive VR experiences, VR simulators, augmented virtual reality development, 3D design and computer-generated imagery animations, sound design and production, and on-site installations, which may include strategic consulting in respect of offering VR and AR solutions to businesses.

13.16.3 Gaming Production Service Providers

Includes firms providing services to assist all of the needs of companies involved in the gaming industry including audio development, audio localization, casting and talent management services, tool development, co-development,

remastering, sound design and music, voice recording and video facial capture, asset integration, pre-production and script adaptation, postproduction, mastering and mixing, functional testing services, hardware certification testing, user experience testing, quality assurance and player support services

13.16.4 Online Gaming Services

Includes firms engaged in developing and offering support services for free or paid online gaming played via the internet, computer networks, e-gaming devices, downloadable from app stores, or distributed via physical media such as CDs. These firms are strictly prohibited from operating or distributing electronic applications that contravene prevailing UAE legislation, including gambling applications and content deemed morally offensive or inconsistent with public decency standards.

13.16.5 Gaming Development Services

Includes firms that create and develop video, mobile and PC digital games, including creating, designing and developing software for all aspects of video and mobile games and implementing the creative content to ensure compatibility with video and mobile display.

13.16.6 Gaming Engine Operation

Includes platforms offering a software-development system solution, which enables the construction of video and mobile games for all platforms.

13.16.7 Gaming Consultancy Services

Includes firms providing strategic, management and marketing, public relations, branding consultancy services and expert advice to the gaming industry.

13.16.8 Gaming Community Management

Includes firms offering gaming community management solutions for the gaming industry including social media and games forum monitoring, moderation and content approval, social media and forum content creation and community and social media performance reports.

13.17 Insurance

13.17.1 Claims Recovery Services

Includes offices specialized in managing and recovering claims arising from transactions involving or any other domain, such claims arise when said parties become unaware of what legally due to them when the contracts concluded between them are violated, practicing this activity requires in-depth knowledge of rules and regulating laws, no debt collection or tax reclaim are included.

13.17.2 Insurance Consultancies

Include firms which provide insurance consultancy services.

13.17.3 Insurance Brokers

Includes firms which buy insurance policies for individuals and companies from insurance companies. These firms differ from insurance agents in that they do not represent a certain insurance company while buying the insurance policies for their own clients. They provide their services against remunerations received directly from the beneficiaries of their services (Inside DHCC only).

13.18 Investment

13.18.1 Investment in Commercial Enterprises & Management

Includes firms and holding companies formed in order to invest their funds through the establishment of subsidiary firms which carry out various commercial activities, as well as transport, contracting and financing activities, besides other investments or shareholdings in commercial enterprises. This also includes the management of such subsidiary companies and the organization of their affairs.

13.18.2 Investment in Industrial Enterprises & Management

Includes firms and holding companies formed in order to invest their funds through the establishment of subsidiary firms which carry out various industrial, extraction or converting activities, or by the investment of their funds through the shareholding in such projects. This also includes the management of such subsidiary companies and the organization of their affairs.

13.18.3 Investment in Tourist Enterprises & Management

Includes firms and holding companies formed in order to invest their funds through setting up subsidiaries to invest in tourist facilities that aim at enhancing Dubai as tourist attraction, it also involves managing and organizing such subsidiaries.

13.18.4 Investment in Health Enterprises & Development

Includes holding companies formed in order to invest their own funds or secure funds to be invested in setting up healthcare projects or other similar enterprises. This also includes managing and organizing the affairs of such companies.

13.18.5 Investment in Educational Enterprises & Management

Includes firms and holding companies formed in order to invest their funds through setting up subsidiaries to invest in educational facilities, the projects that aim at enhancing the capabilities of the people with special needs and the

children with autism as well as knowledge and human development promoting project, it also involves the management and organizational activities.

13.18.6 Investment in Sport Enterprises & Management

Includes holding companies formed in order to invest their funds through establishing subsidiaries to carry out investment in sport infrastructures and projects, it involves exercising operational control and managing the operations of their related units.

13.18.7 Investment in Water Enterprises & Development

Includes holding companies formed in order to invest their funds through establishing subsidiaries to carry out investment in water infrastructures and projects, it involves exercising operational control and managing the operations of their related units.

13.19 Telecom Requisites

13.19.1 SIM Trading

Includes selling Subscriber Identity Module (SIM) issued by telecommunication companies to store the subscriber's information in addition to the services the user has access to.

13.20 Telecom Services

13.20.1 Security & Surveillance Systems Installation & Maintenance

Including installing and maintaining security and surveillance systems in facilities and public utilities to prevent burglary breaking in or sabotage or other hazardous acts, such systems involve alarm monitors, surveillance cameras and others.

13.20.2 Internal Communication Network Installation & Maintenance

Includes designing internal communication systems and networks installed in large complexes, hotels, hospitals, public institutions, student hostels and others, also, fixing telephone calls reception and answering machines and the maintenance and repair services.

13.20.3 Mobile Phone Repair

Includes firms engaged in cellular mobile phones maintenance and repair, including reconditioning, screen replacement, antenna, phone housing, water damaged phones and damaged parts change.

13.21 Web3 services

13.21.1 Metaverse Service Provider

Includes firms engaged in the development and hosting of digital virtual environments, which enable simulated interactions between individuals. Companies with this activity are not permitted to issue tokens which are traded on exchanges or trade in crypto commodities.

13.21.2 Development of Blockchain Software and Applications

Includes firms specialized in the creation of blockchain technologies, computer systems and blockchain software design for third parties. Companies with this licence activity are not permitted to undertake any direct VASP related activities that require VARA or any other regulatory approval.

13.21.3 Web3 Consultancy Services

Includes offering expert guidance and implementation support for businesses seeking to leverage blockchain technology for enhanced administrative and technical performance. They provide technical consulting on blockchain applications and distributed ledger technology, recommend and implement suitable software, conduct surveys and studies to identify appropriate blockchain technologies, advise on optimal technical applications for blockchain transformation, and analyze the economic return of blockchain applications in various domains. Note that companies under this activity will not engage in the marketing or operating of the software or products.

Cluster 8 – Service Provider

14. Service Provider

14.1 Issuance and renewal of Commercial licenses for the Service Provider Segments and Activities is subject to obtaining appropriate approvals or no objection certificate from the relevant authorities in Dubai/UAE as indicated below.

14.2 Issuance Commercial Licences of certain Activities under the Service Provider Cluster are restricted to persons or organizations that are currently licensed to undertake that precise activity by the relevant authorities in Dubai or elsewhere in the Dubai/UAE as indicated below.



Allowable Activities: One*

Segment	Activity	Commercial License Fee (₪)	External Approval	Minimum Share Capital (₪)
Service Provider	Accidents and Liability Insurance	15,000	CB-UAE	Branch of UAE Company
	Automated Car Parking Systems Installation & Maintenance	15,000	N/A	10,000
	Automobile Driving School office	15,000	RTA	Branch of UAE Company
	Banking Service	15,000	CB-UAE	Branch of UAE Company
	Calibration Laboratory – Medical Equipment Support Services	15,000	DM-DAC	10,000
Service Provider	Car Park Rental & Management	15,000	N/A	10,000
	Car Washing & Cleaning	15,000	DM	Branch of UAE Company
	Catering Services	15,000	DM	10,000
	Commercial Bank	15,000	CB-UAE	Branch of UAE Company
	Courier Services	15,000	N/A	Branch of UAE Company
	Document & Data Verification Services	15,000	N/A	Branch of UAE Company
	Document Clearing Services	15,000	N/A	Branch of UAE Company



Segment	Activity	Commercial License Fee (₪)	External Approval	Minimum Share Capital (₪)
	Electronic Parking Management Systems Installation & Maintenance	15,000	N/A	10,000
	Insurance Agent	15,000	CB-UAE	Branch of UAE Company
	Interior Decoration	15,000	N/A	Branch of UAE Company
	Maintenance and repair of medical and laboratory equipment and devices	15,000	N/A	10,000
	Money Exchange	15,000	CB-UAE	Branch of UAE Company
	Third Party Administrator (TPA)	15,000	CB-UAE	Branch of UAE Company
	Tour Service	15,000	DET	Branch of UAE Company
	Travel Agency	15,000	DET	Branch of UAE Company
Service Provider	Valet Parking Services	15,000		10,000
Audit & Bookkeeping	Auditing of Accounts	15,000	MOEC	Branch of UAE Company
	Accounting & Bookkeeping	15,000		10,000
	Aviation Consultant	15,000	DCAA	10,000



Segment	Activity	Commercial License Fee (₪)	External Approval	Minimum Share Capital (₪)
Aviation Services	Unmanned Aerial Vehicle (Drone) Service	15,000	DCAA	10,000
Consultancy	Transport Consultancies	15,000		10,000
	Hotel Consultants	15,000		10,000
	Facilities Resources Planning Consultancy	15,000		10,000
	Music Consultant	15,000		10,000
	Project Development Consultant	15,000		10,000
	Cost Control & Risk Management Services	15,000		10,000
	Heritage Consultant	15,000		10,000
	Cooking Consultant	15,000		10,000
	Fire Safety Consultancy	15,000	DCD	10,000
	Innovation & Artificial Intelligence Research & Consultancies	15,000		10,000
	Research & Experimental Development in Natural Science	15,000		10,000
	Environmental Consultants & Studies	15,000		10,000
	Science & Technology Consultancy	15,000		10,000
	Interior Design Consultancy Services (DHCC)	15,000		10,000
	Tax Consultant	15,000		10,000
Consultancy & Technical Services	Artificial Intelligence Developing Services	15,000		10,000



Segment	Activity	Commercial License Fee (₪)	External Approval	Minimum Share Capital (₪)
HR & Recruitment	Human Resources Consultancies	15,000		10,000
	Recruitment Services	15,000		Branch of UAE Company
Legal Services	Trademarks Registration Agent	15,000	MOEC - IPAS	10,000
	Lawyers & Advocates	15,000	LAD	10,000
	Legal Consultants	15,000	LAD	10,000
Other Professional Services	Commercial Brokers	15,000		10,000
	Non-Commercial Information Services	15,000		10,000
	Corporate Services Provider (CSP)	15,000		10,000
	Sport Research & Consultancies	15,000	GAS	10,000
	Halal Quality & Conformity Certification Services	15,000	EIAC	10,000
	Translation, Editing & Proofreading Services	15,000		10,000
	Immigration Services	15,000		10,000
	Operations & Security Control Center	15,000	SIRA	10,000
	Debt Collecting	15,000		10,000
	Tax Reclaim Services	15,000		10,000
	Payment Services Provider	15,000		10,000
	Commercial Information Services	15,000		10,000
	Customer Care Center	15,000		10,000
	Baby-Sitting Services	15,000		10,000

Segment	Activity	Commercial License Fee (₪)	External Approval	Minimum Share Capital (₪)
Photo Studio	Aerial Photography Services	15,000	DCAA	10,000
Representative, Liaison & Managing Offices	Regional Liaison Office	15,000		Branch of UAE/Foreign Company
	Real Estate Representative Office	15,000	RERA	Branch of UAE/Foreign Company
	Offices of International Business & Professional Organizations	15,000	MOFA	Branch of UAE/Foreign Company
	Academic Liaison Office	15,000	KHDA	Branch of UAE/Foreign Company
Financial Intermediation	Life Insurance	15,000	CBUAE	10000
	Life Reinsurance	15,000	CBUAE	10000
	Health Insurance	15,000	CBUAE	10000

*One: Each licensee is permitted to carry out one primary activity under their license. Any additional activities may be added upon request, subject to the Authority's approval and the payment of applicable additional charges.

14.2 Service Provider

14.2.1 Accidents and Liability Insurance

Execution of insurance operations against damages incurred as a result of individual accidents, work accidents, theft and robbery, trust breach, as well as car and vehicle insurance against crashes, run over and fall accidents, insurance against civil liability, engineering insurance, and other insurance models which are generally established as insurance against accidents and liability.

14.2.2 Automated Car Parking Systems Installation & Maintenance

Including installing automatic systems capable of parking cars in the parking garage by a programmed pallet less automatic Robots, it involves receiving the car at the entry module, transferring to a vacant space and transferring again to the exit module when the car is recalled, such parking garage can be constructed above ground and underground.

14.2.3 Automobile Driving School Office

Includes providing registration and assistance in enrollment in a Driving School.

14.2.4 Banking Services

Branch operation of a bank licensed in Dubai or elsewhere in the UAE for specific banking services.

14.2.5 Calibration Laboratory – Medical Equipment Support Services

A licensed laboratory may offer one or more of the following services:

Type I: A service that is intended primarily for the calibration of measurement standards.

Type II: A service that is intended primarily for the calibration and adjustment of test, measurement, and diagnostic equipment for use in such areas as product testing, manufacturing, servicing, and annual maintenance.

Type III: The service is the same as Type II service except that the laboratory does not have the means to directly verify its measurement standards using redundant equipment. The laboratory instead assures the quality of the measurement results through such other quality control techniques as inter-laboratory comparison, replication, retesting, and correlation with other measurement characteristics. Measurement standards used for Type III services are robust and are generally not subject to large drift or change within the laboratory's scope of measurement.

The Licensee shall hold a valid accreditation certificate from any UAE registered or internationally recognized accreditation body in line with ISO/IEC 17025 (for Calibration Laboratories).

14.2.6 Car Park Rental & Management

Operating parking facilities in public and private places and in airports and shopping malls.

14.2.7 Car Washing & Cleaning

Car washing and cleaning services through immovable auto or manual washing stations, or through specially equipped movable vehicles whose services are provided in public and private parking places.

14.2.8 Catering Service

Undertaking catering services in schools, institutes, hospitals, airlines, ships, and contractors with fresh meals prepared and cooked in self-owned kitchens or possess equipment and skilled labour to prepare meals in the kitchens of third parties.

14.2.9 Commercial Bank

Regularly receiving money from the public in the form of call, notice or time deposits to use such deposits partially or fully in the granting of loans and advances on their account and on their own responsibility and to invest loan instruments or deposit certificates firms practicing this Activity issue and receive cheques , facilitate public and private loans, trade in foreign currencies or precious metals, open documentary credits, exchange travel cheques, and carry out other banking services.

14.2.10 Courier Services

Operations of the branch of a courier company licensed in Dubai or elsewhere in the UAE.

14.2.11 Documents & Data Verification Services

Screening documents submitted for employment as well as documents relating to transportation equipment and machinery offered for sale or export or being imported to check for stolen and fake items. public and private entities.

14.2.12 Document Clearing Services

Submitting documents of commercial and personal transactions belonging to others to government and non-government bodies and following up on these documents pending finalization of their formalities. This also includes services related to translation such as typing, photocopying, attestation of documents etc.

14.2.13 Electronic Parking Management Systems Installation & Maintenance

installing electronic systems to guide incoming cars to empty spaces in the parking lot and installing an ultrasonic sensor at each parking space to determine whether it is full or empty, and installing an electronic board at the entrance to indicate the vacancies in each parking lot.

14.2.14 Insurance Agent

Activity performed by firms where it represents one or more insurance company/companies in dealing with the insured parties, policy buyers and insurance brokers; working for the account of insurance companies under a special contract authorising it to carry out business assigned to it, provided that all its acts and activities are approved by the insurance company. The firm performing the Activity receives its remunerations from the insurance company and not from the insured parties.

14.2.15 Interior Decoration

Includes interior decoration works, including wooden orioles, gypsum decoration of ceilings, flooring and curtains fixing as well as other related interior decoration services performed by the firm to complete the visual and functional setup of interior spaces

14.2.16 Maintenance and repair of medical and laboratory equipment and devices

Includes repairing and maintaining laboratory apparatus for scientific and medical testing and analysis.

14.2.17 Money Exchangers

Purchase and sale of negotiable foreign currencies, monetary notes and coins, purchase and sale of traveler's cheques, financial transfers and other exchange activities regulated by the laws and statutes of the Central Bank. The firms performing this activity may work on their own behalf or on behalf of others. This activity does not include firms working in financial and monetary brokerage.

14.2.18 Third Party Administrator (TPA)

Operations of the branch performing the administrative aspect of insurance claims processing. The Licensee must obtain a No Objection Certificate from IA prior to the issuance of Commercial License.

14.2.19 Tour Services

Carrying out all procedures with the competent authorities to arrange travel and stay procedures, facilitate transportation, prepare visits to tourist landmarks and other activities that contribute to the promotion of tourism. The activity includes school and science trips, summer, or winter camps which are recreational or cultural in nature.

14.2.20 Travel Agency

Activities performed by agents of international airlines authorized to reserve passengers' seats and sell travel tickets. This also includes travel offices involved in the same activity as intermediaries.

14.2.21 Valet Parking Services

providing hotels and restaurants or other firms with employees to perform car parking services, in private or public parking lots, to the customers of said places.

14.3 Audit & Bookkeeping

14.3.1 Auditing of Accounts

Includes offices specialized in practicing accounting services and qualified to audit accounts of companies and firms and make comprehensive examination and auditing of all kinds of accounts, records and accounting books of an establishment, the outcome of its business, and reports on its financial position. These offices also specialize in all accounting services and consultancies.

14.3.2 Accounting & Bookkeeping

Includes the offices specialized in setting and designing accounting systems for companies and firms, designing accounting documents, records and books, setting documentary cycles or other accounting processes. These offices offer services against fixed fees but may not examine or audit accounts.

14.4 Aviation Services

14.4.1 Aviation Consultant

Includes firms specialized in providing aviation feasibility studies and consultancies as regarding airplanes buying and selling, fleet planning and aircraft selection, safety audits, crew selection and appointment, maintenance follow-up, aircraft registration, ownership transfer, lease delivery and return.

14.4.2 Unmanned Aerial Vehicle (Drone) Service

Includes firms operating unmanned (UAV) and drones to provide various aerial services, such as aerial photography, aerial advertising, air show, photogrammetry, Inspection, surveillance, spraying seeds and fertilizer, wildlife protection, weather forecasting, firefighting etc.

14.5 Consultancy

14.5.1 Transport Consultancies

Includes firms, centers or institutes specialized in elaborating studies and experimental and development researches on natural sciences (mathematics, physics, astronomy, chemistry, life, earth sciences etc.), as well as medical, pharmacology, agricultural, engineering and technical sciences, in order to enrich knowledge and innovate new scientific applications thereof, such firms are not allowed to conduct field surveys and questionnaire before getting approval from the competent authority.

14.5.2 Hotel Consultants

Includes specialized firms engaged in preparing marketing and feasibility studies along with the required surveys and field questionnaires, in addition to providing technical consultancy in connection with investing in hotels or any hotel-related services whether to the new projects or for enhancing the existing ones.

14.5.3 Facilities Resources Planning Consultancy

Includes firms engaged in conducting studies and consultancies regarding various alternatives available to a firm in order to achieve the optimum utilization of resources, thus the firm is enabled to minimize utilization of inputs and energy, as well as impact on the environment.

14.5.4 Music Consultant

Includes firms which provide consultation on the organization of events such as recitals, concerts, dance, chamber music, etc., as well as consultation on instrumental education and performance. This also includes promotional activities for performers and events through a licensed media provider.

14.5.5 Project Development Consultant

Includes firms specialized in providing studies and consultancies on the development of the projects carried out by real estate investment companies and others, including , project elements , draw up strategies of development opportunities, economic feasibility and marketing , revising development requirements and obstacles , supervising execution progress, the minimal qualifications required is bachelor degree in business administration or engineering, along with three years hands-on experience. It is not allowed to use this activity to practice engineering consultancies.

14.5.6 Cost Control & Risk Management Services

Includes firms which help others in taking steps to control and ensure that the actual cost of production do not exceed the standard cost set in advance in the planning stage, it involves risk management which implies identifying the risks encounter organizations, then assessing the risks, and finally to take steps and develop strategies to enable avoiding the risk or reduce its negative effects or transfer to another party.

14.5.7 Heritage Consultant

Includes providing consultancies and ideas to entities organizing events pertaining to UAE heritage, to propose to the organizers the right folkloric show for their event, to help companies design and build camps and how to reflect the geographical aspects of UAE, to give consultancy to media agencies on the advertisements that include folkloric scenes, to support in finding the qualified personnel who can carry out such works.

14.5.8 Cooking Consultant

Includes the provision of advice, guidance and operational assistance to hotels, restaurants, clubs, and other professionals in the hospitality industry as regards how to skillfully preparing meals, helping create the recipes, demonstrate knowledge of the science of food, understanding of diet and nutrition, plan and execute cooking demonstrations in TV stations or any other place.

14.5.9 Fire Safety Consultancy

Includes firms engaged in providing consultancy in fire protection and safety, including, preparing protective strategy and emergency and evacuation plan, assessing fire risks and formulate action plan complying with regulations imposed by the concerned authorities in this respect, developing fire management policies and procedures, modifying premises designs to comply with the building regulations regarding fire safety, designing fire training programs.

14.5.10 Innovation & Artificial Intelligence Research & Consultancies

Includes firms specialized in providing studies and consultancies on innovation to technical and administrative personnel in the public and private sector to stimulate extraordinary thinking procedures and innovative solutions to the challenges confronting them, also, providing the same on artificial intelligence which is based on computers that capable of imitating the intelligent human behavior to understand future developments.

14.5.11 Research & Experimental Development on Natural Science

Includes firms, centers or institutes specialized in elaborating studies and experimental and development researches on natural sciences (mathematics, physics, astronomy, chemistry, life, earth sciences etc.), as well as medical, pharmacology, agricultural, engineering and technical sciences, in order to enrich knowledge and innovate new scientific applications thereof, such firms are not allowed to conduct field surveys and questionnaire before getting approval from the competent authority.

14.5.12 Environmental Consultants & Studies

Includes firms conduct technical studies and research on the polluters affecting the environment elements, mainly air, water and soil and how to handle the subsequent impacts as well as determining the techniques and practical preventive measures, such firms are not allowed to conduct field surveys and questionnaires before getting approval from the competent authority.

14.5.13 Science & Technology Consultancy

Includes offering counseling and drawing plans on science and technology regarding water desalination techniques, nanotechnology, health, power technology, also, studying and analyzing the reports submitted by laboratories and other analysis entities in respond to requests by governmental and private bodies, such firms are not allowed to conduct field surveys and questionnaires before getting approval from the competent authority.

14.5.14 Interior Design Consultancy Services (DHCC)

Includes providing consultancy services and solutions related to the creation and development of interior designs for residential and commercial spaces such as houses, offices, hospitals, stores, schools or any other structural spaces such as exhibitions and events stands. This includes the selection and coordination of colour schemes, paints, fittings, fixtures, lightings, furnishings, and interior decoration. This activity does not include execution services.

14.5.15 Tax Consultant

Includes specialized firms engaged in tax advisory to foreign companies in UAE, involving advising on how to avert double taxation, how to implement tax treaties between countries, reviewing the periodical forms and statements of the companies, the minimal qualifications required is bachelor's degree in business administration, economics, law, accounting or a related discipline, along with three years hands-on experience.

14.6 Consultancy & Technical Services

14.6.1 Artificial Intelligence Developing Services

Includes firms specialize in all aspects of artificial intelligence and machine learning research and development.

14.7 HR & Recruitment

14.7.1 Human Resources Consultancies

Includes firms engaged in providing advisory services related to workforce planning, organizational development, talent management, employee relations, compensation and benefits, HR policy formulation, and other human capital solutions. These firms may assist organizations in enhancing their HR strategies and aligning human resources practices with business objectives.

14.7.2 Recruitment Services

Related to the activity of finding suitably qualified individuals (mass recruitment) to fill positions within an organisation generally from entry level up to middle level management. It is based on a successful model (fees are paid on the basis of successful recruitment), commission based. The type of recruitment is transactional, and placement oriented with non-exclusive basis.

14.8 Legal Services

14.8.1 Trademarks Registration Agent

Includes offices specialized in preparing documents, completing legal and technical requirements and formalities to register trademarks with the competent authorities and obtaining the due certificates.

14.8.2 Lawyers & Advocates

Includes firms licensed to assume the defense in the cases filed with courts. They also offer consultancy and draw up legal studies of the lawsuits and the legal questions submitted to them.

14.8.3 Legal Consultants

Includes offices and firms which offer consultancy and prepare legal studies of the lawsuits, and the legal questions submitted thereto. However, they are not entitled to assume the defense before the courts in this regard. Legal Consultancy activity is a standalone activity and cannot be conducted with other activities.

14.9 Other Professional Services

14.9.1 Commercial Brokers

Including firms engaged in bringing sellers and buyers involved in wholesale and retail trade together in return for a commission or remuneration, these firms are neither allowed to trade on own account nor practice brokerage in real estate, services, shares and bonds and finance.

14.9.2 Non-Commercial Information Services

Includes providing non-commercial information, apart from financial, economic and social information, through telephone, SMS, radio and T.V, the information includes events, weather forecast, ships and flights schedules, radio & T.V. programs, pharmacies on duty, prayer times, emergency contact details, and other similar information.

14.9.3 Corporate Services Provider (CSP)

Includes firms providing assistance in companies' registration and establishing their businesses on behalf of their founding members, assists companies in their partnerships with foreign companies, assisting foreign and free zone companies in finding local partners and agents, provision of secretarial and other related services, it excludes provision of any kind of legal services.

14.9.4 Sport Research & Consultancies

Includes the provision of advice and assistance to sport clubs and organizations on organizational and development issues, such as strategic planning, financial planning and budgeting, marketing and advertising objectives and policies, sport psychology, human resources policies.

14.9.5 Halal Quality & Conformity Certification Services

Includes local firms or agents of international organizations and companies specialized in granting or issuing global Halal quality and conformity certification for products and services after conducting the testing and inspection and certification conformity assessment certificates and reports.

14.9.6 Translation, Editing & Proofreading Services

Includes offices which provide simple translation for ordinary personal and commercial letters and correspondences, also, editing and proofreading Arabic and English writings to correct spelling and grammar errors and improve the texts to university students as well as public and private entities.

14.9.7 Immigration Services

Includes offices specialized in offering consultancies and services to immigration applicants, whether the immigration for work, investment or family re-unification abroad, provided that the local rules and regulations governing such process are observed, it involves assessing the applicants as per the hosting countries requirements, screening the

documents and advise on what needed to support the application, prepare a complete file and submit to the concerned authorities, follow up the procedures and answer enquiries and provide the additional needed documents, qualifying the applicants to pass the personal interviews made by the representatives of the hosting countries.

14.9.8 Operations & Security Control Center

Includes firms who establish links with subscribers to receive and monitor their alarm of robbery and offensive breaking in, or medical emergency, such firms can respond directly to the incident or they can notify the concerned authority, also, providing subscribers' locations with camera surveillance, also, monitoring insured vehicles by tracking systems and to notify the concerned authorities if help is needed, in addition to providing control and management to valuables transporting vehicles as well as patrolling services.

14.9.9 Debt Collecting

Includes firms which undertake the follow-up of rights of companies, firms and individuals and the necessary services for collecting these bodies' due debts owed by others, in return a commission or remuneration.

14.9.10 Tax Reclaim Services

Includes offices specialized in contacting tax authorities and clearing out all the documents, papers, information required to finalize all the procedures necessary for refunding taxes levied on goods and services purchased from outside the country by tourists or businessmen on the basis it will be refunded back to them after all conditions are met. These services are rendered in return for a commission or wage.

14.9.11 Payment Services Provider

Including firms engaged in providing payment services on behalf of payment industry members such as banks, telecommunication companies and others, the process involves network establishment and technology provision, supply of payment tools as well as hardware and software, data center setup, payment cards designing and issuance, provision of consultancy and the management of the process.

14.9.12 Commercial Information Services

Includes firms engaged in collecting information on establishments and companies and businessmen as well as the commercial opportunities and programs and make such information available to interested parties against fixed fees.

14.9.13 Customer Care Center

Includes centers founded by foreign and local corporations having several branches and subsidiaries such as hotels, banks, hospitals, to provide services to their customers in respect of hotel reservations, information providing, complaints receiving.... etc., this is different from any service provided by public relations or customer services offices operating in a relatively small firm.

14.9.14 Baby-Sitting Services

Includes firms specializing in taking care of children for short periods at their parents' absence.

14.10 Photo Studio

14.10.1 Aerial Photography Services

Including firms which provide aerial photography services, satellite imagery, and related services, in addition to collection of their data including preparation of aerial photos and related non-engineering services, these firms may use the Remotely Piloted Aircraft System (RPAS).

14.11 Representative, Liaison & Managing Offices

14.11.1 Regional Liaison Office

This is an office established in DHCC Free Zone by any foreign company or enterprise to facilitate the contacts and follow-up of the company's activities and affairs, and to promote the company services. Such an office may not carry out the company's activities nor do any trading activity inside the UAE.

14.11.2 Real Estate Representative Office

This is an office established in DHCC Free Zone by any international company or enterprise to represent it in UAE in order to market and promote the property that it owns outside UAE or facilitate commercial deals between the mother company and its customers. Such office is not allowed to practice any activity or enter transactions concerning real estate by itself.

14.11.3 Offices of International Business & Professional Organizations

Includes offices founded in DHCC Free Zone by international organizations and associations with a view to locating as regional center. They drive by consolidating cooperation with corresponding institutions in the country, coordinate activities and support members' common interests.

14.11.4 Academic Liaison Office

This is an office established in DHCC Free Zone by any international academic institution to represent and boost ties and to facilitate academic exchange with its local counterparts; also, educating local students and academic institutions of partners' universities and their activities and specializations, such office is not allowed to carry out admission services or commercial activities.

Cluster 9: Regional Head Quarters

15.1 Regional Headquarters

15.1.1 Issuance of Commercial license under Regional Headquarters Cluster is restricted to Licensees owned by corporate shareholder(s) located in the UAE or foreign countries (the Parent Company) or regional branch office of the Parent Company.

15.1.2 The Activity of the Licensee includes promotion of products and services of its Parent Company and facilitating the conclusion of commercial contractual agreements between the Parent Company and its clients. However, the Licensee may not carry out any trading activity from the DHCC on its own behalf.

Allowable Activities: One*

Segment	Activity	Commercial License Fee (₪)	External Approval	Minimum Share Capital (₪)
Regional Head Quarters	Administrative Office	15,000	N/A	10,000
	Back Office	15,000	N/A	10,000
	Call Center	15,000	N/A	10,000
	Management Office	15,000	N/A	10,000
	Marketing Office	15,000	N/A	10,000
	Representative Office	15,000	N/A	10,000
	Representative Office - Healthcare	15,000	N/A	10,000
	Representative Office - Pharmaceutical	15,000	N/A	10,000
	Scientific Office	15,000	MOHAP	10,000

*One: Each licensee is permitted to carry out one primary activity under their license. Any additional activities may be added upon request, subject to the Authority's approval and the payment of applicable additional charges.

15.2 Administration Office

An administration office makes contacts and follows-up on the Parent Company's activities and affairs and works to promote the Parent Company abroad. Such an office may not carry out the work related to the Parent Company's core business activities nor have any trading activity inside the DHCC.

15.3 Back Office

A back office provides discrete logistical, administrative, and secretarial functions for a Parent Company's operations.

15.4 Call Centre

Call Centre handles all complaints, reservations, orders, bookings, and general information inquiries by end users of the Parent Company's products and services

15.5 Management Office

Companies that specialize in managing their own or related establishments and companies in which they or the Parent Company hold shares.

15.6 Marketing Office

This is a branch office of an existing company located in the UAE or foreign countries which is responsible for marketing the products and services of the Parent Company in the specified region. This office works with distributors and manages the distribution network and advertising and promotional campaigns through the coordination of the media and marketing services.

15.7 Representative Office

An office which promotes the products and services of its Parent Company, expands its activities, and facilitates the conclusion of commercial contractual agreements between the company and its clients. A representative office may not carry out any trading activity nor enter into commercial transactions and deals by itself.

15.8 Representative Office – Healthcare

A branch office of a Parent Company that is a healthcare services provider which:

- (a) promotes the products and services of the Parent Company;
- (b) engages in business development activities for the Parent Company; and
- (c) facilitates the conclusion of agreements between the Parent Company and its clients.

A representative office may not carry out any trading activity nor enter into commercial transactions and deals on its own behalf.

15.9 Representative Office – Pharmaceutical

A branch office of a Parent Company (or its affiliate) that manufactures and/or distributes and markets pharmaceuticals, which notifies and provides information on the medicinal and chemical elements of their pharmaceuticals and shall be contacted by the medical authorities in case undesired adverse effects of its pharmaceuticals are found.

15.10 Scientific Office

A branch office of a Parent Company (or its affiliate) that manufactures and/or distributes and markets pharmaceuticals to:

- (a) promote their pharmaceuticals, including through advertising and
- (b) facilitating the execution of contacts with local customers.

A scientific office is not allowed to engage in importing, trading, storing, or distributing such products in UAE.

Cluster 10: Property Services

16.1 Property Services

16.1.1 Licensees under the Segment Property Services must obtain a No Objection Certificate from RERA prior to issuance and renewal of Commercial Licence or any amendment of the share(s).

16.1.2 Issuance of a Commercial Licence for Property Services is specifically for properties that are owned or leased by the Licensee that are located in areas under the regulatory and administrative control of the Authority. No person or corporate entity may provide property services for properties located in the DHCC except to the extent that they hold a Property Services Commercial License or Commercial Permit from DHCA.

16.1.3 A Licensee is not permitted to provide Property Services whether by way of leasing, brokerage or sale of properties located outside the DHCC under any circumstances.

16.1.4 Commercial Licence for “Leasing and Management of Third Party Owned Property” and “Self-Owned Property Leasing and Management Services”, must be maintained and renewed for as long as other Licensees are operating out of the said properties.



Allowable Activities: One*

Segment	Activity	Commercial License Fee (₪)	External Approval	Minimum Share Capital (₪)
Property Services	Business Centre (for DHCA internal companies)	15,000	RERA	10,000
	Leasing & Management of Other People's Property	15,000	RERA	10,000
	Owners Associations Management Services	15,000	RERA	10,000
	Real Estate – Administrative Office	15,000	RERA	10,000
	Real Estate Developer	15,000	RERA	10,000
	Real Estate Leasing Brokerage	15,000	RERA	10,000
	Real Estate Services Trustee	15,000	RERA	10,000
	Real Estate Management Supervision Services	15,000	RERA	10,000
	Real Estate Representative Office	15,000	RERA	10,000
	Self-owned Property Leasing & Management Services	15,000	RERA	10,000

*One: Each licensee is permitted to carry out one primary activity under their license. Any additional activities may be added upon request, subject to the Authority's approval and the payment of applicable additional charges.

16.2 Business Centre

This activity refers to facilities comprising furnished and technically supported offices that operate as a professional business environment providing services such as reception services, business machines, mail delivery, internet access, meeting rooms, secretarial services, travel assistance, document processing and clearing. The services under this activity should be provided only to persons licensed by the DHCA.

16.3 Leasing and Management of Third Party Owned 's Property

Managing commercial, residential, industrial buildings pursuant to contracts with their owner to let out the property on the owner's behalf or sub-lease basis also, handling contractual arrangements for allied services such as maintenance and security services. The Activity does not include leasing brokerage services.

16.4 Owners Association Management Services

Managing and supervising the properties that are jointly owned and run by owners' associations, including contracting with firms in charge of maintenance, cleaning, and security services, handling the administrative issues and the records of the building and the association and submitting periodical reports to the owner's associations. This Activity does not include property selling or purchasing or leasing brokering.

16.5 Real Estate - Administrative Office

Branches of existing companies or other licensed commercial entities in the mainland UAE or other free zones in the UAE or companies incorporated in the Zone to manage the construction process of the Licensee's premises in the DHCC. An Administrative Office activity license does not permit the Licensee to undertake any other Activity in the DHCC.

16.6 Real Estate Developer

Includes holding companies formed with the prime role of creating and developing property projects, across residential, commercial and tourist purposes and to develop infrastructure and spaces that offer luxury lifestyle. Such projects are then offered for sale on a freehold basis, whether they belong to the Licensee or others, pursuant to a contract between the developer and the landowner. The Licensee under this Activity must also register with the Property Developer guarantee Account before commencing the project.

16.7 Real Estate Leasing Brokerage

Arranging leasing transactions between landlords and tenants a for a remuneration. The role ends when said parties execute the lease agreement.

16.8 Real Estate Management Supervisions Services

Managing and supervising properties including through contracting with the firms in charge of maintenance, cleaning, and security services, handling administrative issues for the property's owner, coordinating with lease brokers to find tenants for vacant units in the building. The Activity does not include selling, leasing, or releasing properties.

16.9 Real Estate Representative Office

An office established in Dubai by a Parent Company to represent it in UAE to market and promote the property that it owns outside UAE or facilitate commercial deals between the Parent Company and its customers, such offices are not allowed practice any activity or enter into transactions concerning real estate on its own behalf.



16.10 Real Estate Services Trustee

Includes firms authorized by the Land Department to provide real estate services through an online, computerized system. These services include registering tenancy agreements in Ejari, facilitating registration for training courses, issuing “To Whom It May Concern” certificates, and ensuring compliance with applicable regulations. Firms operating under this category must strictly adhere to the regulatory framework governing these services, as prescribed by the Land Department.

16.11 Self- Owned Property Leasing and Management Services

A firm managing commercial, residential, industrial buildings owned by the firm and/or its Parent Company or an affiliate person and handling contracts with tenants and service providers for maintenance, security, etc. Firms performing this Activity are not allowed to practice real estate Brokerage.

APPENDIX 1

List of Commercial Permits

Tasks	Fee (₪)	External Approval	Validity
E-permit (permitting Marketing of events & distribution of their tickets etc.,	200	Landlord, DET	Per Event
E-permit Amendment	50	Landlord, DET	Per Event
Free Promotional campaign	300	Landlord, DET	Per Campaign
Kiosk/ Booth (Events and Conferences)	5,000	Landlord, DET	As per lease validity
Food Truck	1,000	Landlord, DM, RTA	Per Month
Flyer Distribution	1,000	Landlord, DET	Per Month
Raffle Draws	1,000	Landlord, DET	Per Month
Commercial Tent	5,000	Landlord, DM, DP, DCD, RTA	Per Month
Ramadan Tent	5,000	Landlord	30 Days
Trolley Services*	500	Landlord	Per Month
Stalls and Counters (i.e. Rent a Car, Travel Agency, Driving Centre, car wash, valet parking, etc.) *	1,500	Landlord	As per lease validity
Self Service Machines (per device)	1,000	Landlord	As per lease validity
Vending Machine (per device)	300	Landlord	As per lease validity
Additional Working Hours (12:00 am to 2:00 am)	2,000	Landlord	Per annum
Additional Working Hours (24 hours)	3,000	Landlord	Per annum
Permit to Operate with DET License within DHCC*	15,000	Landlord	Per annum
Miscellaneous Permit (unspecified)*	500		Per Month